



## THE COUNCIL FOR AUSTRALASIAN TOURISM AND HOSPITALITY EDUCATION INC (CAUTHE)

ABN: 99 849 437 226

The 2021 Annual General Meeting of CAUTHE was held at 13:00 (AEDT) on Friday 12 February 2021 at the CAUTHE 2021 Conference Online. The AGM was followed at 14:00 (AEDT) by the Chapter Director catch up and voting of the 2021 Executive committee office-bearer positions.

Reports are available at [2021 Annual General Meeting](#).

### Minutes

#### Ordinary business

#### Present

|    | <b>Title</b> | <b>FirstName</b> | <b>Last Name</b> | <b>Institution</b>                             |
|----|--------------|------------------|------------------|--|
| 1  | Prof         | Kirsten          | Holmes (Chair)   | Curtin University                              |
| 2  | Dr           | Julia            | Albrecht         | University of Otago                            |
| 3  | Mrs          | Taghreed         | Aljaffal         | Western Sydney University                      |
| 4  | Dr           | David            | Beirman          | University of Technology Sydney                |
| 5  | Dr           | Mingming         | Cheng            | Curtin University                              |
| 6  | Dr           | Sandra           | Cherro Osoria    | Melbourne Polytechnic                          |
| 7  | Dr           | Trevor           | Clark            | International College of Management Sydney     |
| 8  | Dr           | Naomi            | Dale             | University of Canberra                         |
| 9  | Assoc Prof   | Tracey           | Dickson          | University of Canberra                         |
| 10 | Prof         | Sara             | Dolnicar         | The University of Queensland                   |
| 11 | Assoc Prof   | Sebastian        | Filep            | Hong Kong Polytechnic University               |
| 12 | Dr           | Joanna           | Fountain         | Lincoln University                             |
| 13 | Dr           | Elspeth          | Frew             | La Trobe University                            |
| 14 | Dr           | Edmund           | Goh              | Edith Cowan University                         |
| 15 | Dr           | Simone           | Grabowski        | University of Technology Sydney                |
| 16 | Assoc Prof   | Anne             | Hardy            | University of Tasmania                         |
| 17 | Dr           | Tracy            | Harkison         | Auckland University of Technology              |
| 18 | Dr           | Najmeh           | Hassanli         | University of Technology Sydney                |
| 19 | Dr           | Wendy            | Hillman          | Central Queensland University                  |
| 20 | Mrs          | Penny            | Jose (notes)     | CAUTHE   |
| 21 | Dr           | Eliza            | Kitchen          | Flinders University                            |
| 22 | Dr           | Erwin            | Losekoot         | NHLStenden University of Applied Science       |
| 23 | Ms           | Mahdis           | Madani           | University of Otago                            |
| 24 | Assoc Prof   | Judith           | Mair             | The University of Queensland                   |
| 25 | Mr           | Dennie           | Matthews         | American Hotel & Lodging Educational Institute |
| 26 | Assoc Prof   | Laurie           | Murphy           | James Cook University                          |
| 27 | Mr           | Yohei            | Okamoto          | Murdoch University                             |
| 28 | Dr           | Christof         | Pforr            | Curtin University                              |
| 29 | Dr           | Rajka            | Presbury         | Torrens University Australia                   |
| 30 | Prof         | Bruce            | Prideaux         | Central Queensland University                  |
| 31 | Dr           | Joanne           | Pyke             | Victoria University, Melbourne                 |

|    |            |           |               |   |
|----|------------|-----------|---------------|---|
| 32 | Dr         | Ina       | Reichenberger | Victoria University of Wellington           |
| 33 | Dr         | Hiroki    | Sano          | Ritsumeikan University                      |
| 34 | Prof       | Noel      | Scott         | University of the Sunshine Coast            |
| 35 | Prof       | Marianna  | Sigala        | University of South Australia               |
| 36 | Dr         | Jennie    | Small         | University of Technology Sydney             |
| 37 | Prof       | Karen     | Smith         | Victoria University of Wellington           |
| 38 | Dr         | Samaneh   | Soleimani     | Australian Institute of Business            |
| 39 | Ms         | Effie     | Steriopoulos  | William Angliss Institute                   |
| 40 | Dr         | Aaron     | Tham          | University of the Sunshine Coast            |
| 41 | Dr         | Michelle  | Thompson      | Central Queensland University               |
| 42 | Prof       | Betty     | Weiler        | Southern Cross University                   |
| 43 | Dr         | Paul      | Whitelaw      | The Hotel School, Southern Cross University |
| 44 | Prof       | Erica     | Wilson        | Southern Cross University                   |
| 45 | Dr         | Mieke     | Witsel        | Southern Cross University                   |
| 46 | Ms         | Anastasia | Yeark         | Kaplan Business School                      |
| 47 | Assoc Prof | Tamara    | Young         | The University of Newcastle                 |

## 1. Welcome and apologies

### Apologies

| Title | First name | Last name | Institution                      |
|-------|------------|-----------|----------------------------------|
| Ms    | Sharon     | Hebdon    | Holmesglen Institute             |
| Prof  | Brent      | Ritchie   | The University of Queensland     |
| Prof  | Marg       | Deery     | University of Surrey             |
| Prof  | Leo        | Jago      | University of Surrey             |
| Prof  | Brian      | King      | Hong Kong Polytechnic University |

## 2. Confirmation of previous AGM minutes: Wednesday 12 February 2020 ([attachment 2](#))

Proposed: Wendy Hillman

Seconded: Karen Smith

All in favour

## 3. Reports from the Executive Committee

### 3.1. Chair's Report – Kirsten Holmes

#### What we have achieved

- HDR Wednesday workshops and SMAANZ/ ANZALS/ CAUTHE HDR event
- Membership management system
- Newsletter
- CAUTHE Kindness campaign
- Case study book
- Advocacy
- Journal improved metrics and growth
- Expanding our reach via the Youtube channel
- Gender/ diversity pledge

#### Thank yous

- Thank you to the 2020 Executive Committee members.
- Special thanks to Penny in her role as Secretariat.
- Thank you to conference committee – for their work to launch the first online conference.

### 3.2. Treasurer's Report – Paul Whitelaw ([attachment 3](#))

It was noted that the presentation contained an error. Total expenditure (rather than income), for the year 2020 exceeded the income total by \$21,269.91. Reasons for the increased expenditure and decrease in funds are outlined in the treasurer's report.

### 3.3. Secretary's Report – Erica Wilson

Erica outlined the key role of the CAUTHE Secretary, who is primarily responsible for the communication of CAUTHE activities, particularly the preparation of the twice-yearly newsletter and other opportunities as they arise. Erica again acknowledged and thanked Penny Jose as Secretariat for her significant support, as the Secretariat undertakes much of the communication and administrative work, including preparation and distribution of agendas, minutes, receiving and disseminating correspondence, managing the membership and records, and the CAUTHE e-news and social media. Social media presence was strong across 2020, and promotion activities have also been carried out on social media by Edmund, Isabella, Effie, Marianna, Ina, SIG leads and ISO-Chats, among many others.

The CAUTHE newsletter is distributed to over 1000 recipients twice a year and is also available on the website. Along with its usual features such as Footnotes from the Fellows and Chapter Director Feature, the upcoming newsletter will place a strong focus on the CAUTHE Conference 2021 and associated activities. Erica is keen to capture anyone's online screenshots of CAUTHE Online for the newsletter – please send through to her.

Across 2020, other activities the Secretary has been involved in include the Membership Matters campaign, the Carers' Support Scheme, presenting at the HDR Workshops and ISO-Chats, and work on a Diversity/Gender Pledge.

### 4. Membership Report – Penny Jose (Secretariat) ([attachment 4](#))

#### 5. Conferences

##### 5.1. 2021 CAUTHE 2021 Online – Marianna Sigala / Paul Whitelaw

The conference exceeded expectations, attracting 253 paying delegates, 10 sponsors, 24 panelists and speakers, 2 case study winners and 2 volunteers, totaling 303 delegates.

The response to the call for papers was outstanding, with 160 papers initially submitted and 137 being presented at the conference. This was comprised of 13 full research papers and 125 working papers. Of the accepted papers, 119 were presented as oral presentation with the remaining 18 presented in a poster format as visual presentations.

By going online, CAUTHE 2021 became a truly global event. The conference program included papers and presentations from many more international colleagues and researchers than usual, with 37% (51) papers contributed by international researchers outside Australia and New Zealand.

We would like to thank all the authors who submitted their work, all the track chairs and the reviewers who undertook the sizable job of reviewing these papers. We presented a truly diverse range of papers and expert panel sessions, not to mention our globally respected keynote.

This conference was a steep learning curve for all of us. We had to achieve a lot with limited time and resources; we had to take risks, make plans and take actions with various scenarios. However we hope we managed to deliver

something of value and useful to the whole CAUTHE and international tourism community.

## 5.2. Future conferences – Kirsten Holmes

Options for CAUTHE 2022 include:

- Staying fully online for CAUTHE 2022.
- A hub and spoke model with colleagues getting together face to face locally connecting together online.
- A smaller than usual (maybe) face to face conference in a location that is easy and relatively lower cost to get to for the majority of our members – likely to be on the east coast of Australia.
- Going ahead as planned with 2022 in Fremantle, possibly later in the year in 2022.

A question will be included in the conference evaluation survey to gauge member interest.

6. Special Interest Groups – Wendy Hillman ([attachment 5](#))
7. Journal of Hospitality and Tourism Management (JHTM) – Marianna Sigala ([attachment 6](#))
8. Fellows' Report – Betty Weiler ([attachment 7](#))
9. Other business – there was no other business.
10. Next meeting – at CAUTHE 2022 (TBC).

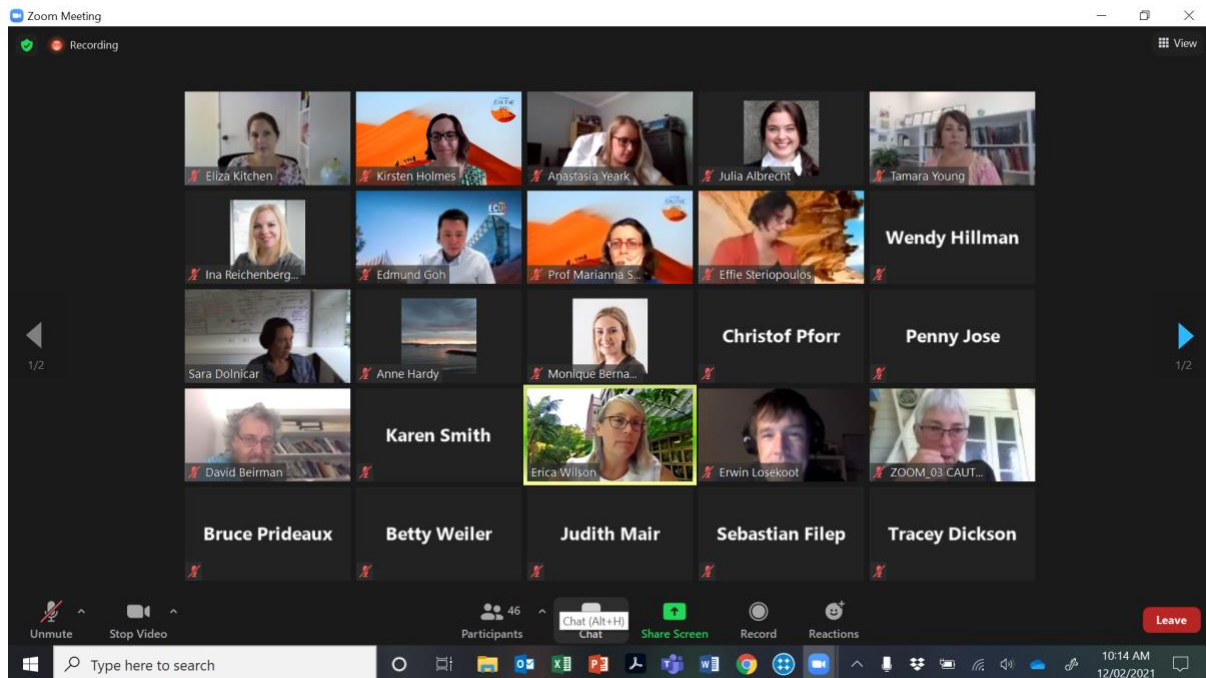


Image: 2021 AGM