



**THE COUNCIL FOR AUSTRALASIAN UNIVERSITY TOURISM AND HOSPITALITY EDUCATION  
INC  
("CAUTHE")**

**ABN: 99 849 437 226**

**Minutes of Annual General Meeting**

Minutes of the 2016 Annual General Meeting of CAUTHE held in The Theatre, Wesley Conference Centre, Sydney, on 9 February 2015 at 5pm.

**Contents**

Ordinary business .....	2
Appendix 1: Treasurer's report 2015.....	5
Appendix 2: Secretariat report .....	8
Appendix 3: Special Interest Group report .....	12
Appendix 4: Journal of Hospitality and Tourism Management report.....	17

## Ordinary business

Present

	<b>First name</b>	<b>Surname</b>	<b>Institution</b>
1	Judith	Mair (Chair)	University of Queensland
2	David	Airey	University of Surrey
3	Elisa	Backer	Federation University
4	David	Beirman	University of Technology Sydney
5	Willem	Coetzee	University of Otago
6	Naomi	Dale	University of Canberra
7	Margaret	Deery	University of Surrey
8	Sara	Dolnicar	University of Queensland
9	Alison	Dunn	University of Tasmania
10	Elspeth	Frew	La Trobe University
11	Wendy	Hillman	Central Queensland University
12	Perry	Hobson	Taylor's University Malaysia
13	Kirsten	Holmes	Curtin University
14	Leo	Jago	University of Surrey
15	Catheryn	Khoo-Lattimore	Griffith University
16	Brian	King	Hong Kong Polytechnic University
17	Leonie	Lockstone-Binney	William Angliss Institute
18	Brent	Lovelock	University of Otago
19	Kevin	Lyons	University of Newcastle
20	Anthony	Mitri	William Blue College of Hospitality Management
21	Philip	Pearce	James Cook University
22	Joanne	Pyke	Victoria University
23	Kylie	Radel	Central Queensland University
24	Scott	Richardson	Blue Mountains International Hotel Management School
25	Brent	Ritchie	University of Queensland
26	Elizabeth	Roberts	Southern Cross University
27	Richard	Robinson	University of Queensland
28	Noel	Scott	Griffith University
29	Syed	Shah	Kaplan Institute
30	Jennie	Small	University of Technology Sydney
31	Karen	Smith	Victoria University of Wellington
32	David	Solnet	University of Queensland
33	Songsin	Teerakempisut	University of Western Sydney
34	Anna	Thompson	Otago University
35	Karina	Wardle	University of Western Sydney
36	Betty	Weiler	Southern Cross University
37	Brian	Weir	University of Canberra
38	Paul	Whitelaw	William Angliss Institute
39	Tamara	Young	University of Newcastle

## 1. Apologies

<b>First name</b>	<b>Surname</b>	<b>Institution</b>
Charles	Arcodia	Griffith University
Elisa	Backer	Federation University Australia
Robyn	Bushell	University of Western Sydney
Neil	Carr	University of Otago
Tracey	Dickson	University of Canberra
Chris	Fanning	Flinders University
Sebastian	Filep	University of Otago
Penny	Jose	Victoria University
Diane	Lee	Murdoch University
Laurie	Murphy	James Cook University
Dale	Sanders	Edith Cowan University
Marianna	Sigala	University of South Australia

## 2. Confirmation of previous AGM minutes: Wednesday 4 February 2015

Proposed: Brent Ritchie  
Seconded: Brian Weir

## 3. Reports from Executive

### 3.1. Chair's Report – Judith Mair

The Chair noted it had been a busy year with the bulk of work undertaken to revise the CAUTHE Strategic Plan. Overall, the strategic direction has not changed in a major way. The Strategic Plan is on the CAUTHE website for members to download.

Otherwise, it has been business as usual and our membership is growing. CAUTHE is in a strong position so the Executive will initiate discussions in 2016 about how best to invest CAUTHE funds into member benefits.

### 3.2. Treasurer's Report – Noel Scott

See Appendix 1

All in favour - Report accepted

- K Holmes queried how CAUTHE plans to invest funds on member services. L Jago suggested increasing the number of bursaries awarded.
- D Airey suggested CAUTHE undertake research/produce evidence to advocate for stronger support for T,H &E.

### 3.3. Secretary's Report – Karen Smith

The two newsletters per year remain a valuable communication medium with CAUTHE members. Over the past year, there has been greater engagement with past bursary winners to capture their insights. In addition, we include content from our kindred association newsletters.

J Mair thanked K Smith for her service as Secretary given she was standing down from the role.

## 4. Secretariat's Report – Penny Jose

See Appendix 2

- J Mair presented a summary of the report, including details of the Mid-Year Meeting held at the Blue Mountains International Hotel Management School, Sydney.

- In terms of membership, there has been strong growth from 25 to 30 Chapters and 190 Associate Members.
- J Mair welcomed the new Chapter members.

## 5. Conferences

### 5.1. 2016 Blue Mountains International Hotel Management School – Scott Richardson

- 168 papers submitted for the conference and 282 registrations in total.
- S Richardson reported that it had been a good experience hosting the conference and he passed on his best wishes to Otago for 2017.

### 5.2 2017 University of Otago – Brent Lovelock

- Conference dates are 7-10 February 2017.
- Willem Coetzee reported that everything was in place including venue and keynote speakers, and post conference tours organised.

### 5.2. Future conferences: interest for 2018, 2019 and 2020 in negotiations.

The CAUTHE Executive Committee is in discussions with potential hosts for 2018, 2019 and 2020. There are no formal bids as of yet and negotiations will continue.

## 6. Special interest groups – Wendy Hillman

See Appendix 3

## 7. Journal update – Marg Deery

- M Deery detailed issues with the new Elsevier paper management system, including the loss of information on reviewer expertise (e.g., keywords, review records, etc.) from the system.
- The new system creates greater transparency for the authors in terms of review times but puts pressure on the editorial team and reviewers to ensure timely review processing.
- Based on current statistics, there is a 20% rejection rate. The majority of manuscripts still come from Australia/Pacific but the Middle East is a growing market.
- Future initiatives include a CAUTHE Fellows edition including three papers (B Weiler, P Pearce, L Dwyer), which is hoped to become a regular initiative. Other special issues are in the pipeline.
- JHTM will also move to fast tracking production of each article, reintroduce the use of an Editorial Assistant and a co-editor may be appointed.

## 8. Fellows report – Leo Jago

- During the year, the Fellows had provided feedback on the new Strategic Plan, were represented by B Weiler in a meeting with ARC CEO Professor Aidan Byrne, had contributed to the JHTM special issue and deliberated upon the Fellows Award.
- L Jago noted the field for this Award year was excellent, with the suggestion that those not successful be encouraged to reapply.

## 9. Other business

- B Weiler and J Mair met with Prof Aidan Byrne, CEO of the ARC in November. He was invited to come to CAUTHE and whilst initially he accepted, unfortunately had to cancel at short notice.
- The Executive will seek input as to how CAUTHE can be more effective at advocacy with government and key research bodies in order to formulate a CAUTHE Engagement Strategy.

Next meeting: During the CAUTHE 2017 conference, date TBA

## Appendix 1: Treasurer's report 2015

This report accompanies the statement of financial affairs for CAUTHE for the period 01/01/15-31/12/15. It also includes projected income and expenditure for 2016.

The financial statement includes all information available to me at the time of writing this report. I am pleased to report that I have balanced the statement of accounts and they can be found in the attached documents.

Total funds on hand as of 1<sup>st</sup> January 2016 are \$93,402.64, which is above the mid-year estimate (\$89,937.17). Total income exceeded total expenditure for the year 2014 by \$23,309.16. Overall, year-on-year performance indicates that 2015 income (\$47,206.29) was up slightly on the 2014 end of year figure (\$46,581.87), while 2015 expenditure was markedly lower (\$23,897.13) than 2014 (\$40,826.48).

On the expenses side, this year-on-year change was largely due to completion of an urgent upgrade to CAUTHE's website in 2014 (\$16,500) as well as an outstanding payment to Cambridge Publishing to finalise expenses associated with the final JHTM volume published by them also in 2014. If these payments are ignored, 2015 expenses were up by around \$4,000 due to spending on a CAUTHE banner (\$445.50), additional costs for a mid-year meeting and CAUTHE SIGs (approx. \$1,150) and additional Secretariat expenses (approx. \$1,500).

On the income side, 2015 income of \$47,206.29 indicates a general modest growth in most income categories with the exception of the conference income. Income from the 2015 CAUTHE conference of \$2,325 at Southern Cross University marks a return to "normal" (or 2013 levels) after a peak in 2014. The income received from the 2014 CAUTHE University of Queensland Conference was more than originally estimated (\$3,500 of income was budgeted for and \$6,175 received). In addition Southern Cross University provided a donation of \$10,000. Membership income has shown growth of around \$2,000.

Turning to the 2016 budget, based on current full registrations, \$3,750 of conference levy revenue is budgeted to result from Blue Mountain International Hotel Management School's hosting of the 2016 conference. A slight increase in membership income is budgeted to \$28,600. Some \$60,000 of CAUTHE's cash reserves are in a term deposit, interest to be paid in November 2016 when the investment matures. In 2016, we begin to pay an Elsevier member access fee of \$2,500.00. The largest expense is forecast to be Secretariat wages. As noted in previous reports, the Secretariat is critical for the efficient functioning of the association.

I wish to thank the CAUTHE Secretariat, Penny Jose, for providing essential ongoing assistance. I am pleased the accounts are in a healthy position.

Noel Scott  
CAUTHE Treasurer 2015

Treasurer's report cont.

## **CAUTHE - Statement of Income and Expenditure**

### **1 January – 31 December**

	2014	2015
<b>Opening Balance as at 1st January</b>	<b>\$64,338.09</b>	<b>\$70,093.48</b>
<b><u>Income</u></b>		
Bank Interest	\$1,282.94	\$2,082.56
Conference levy (naming fees)	\$6,175.00	\$2,325.00
Donation - UniSA	\$9,166.50	-
Donation - SCU		\$10,000.00
Elsevier editorial stipend	\$2,067.64	\$2,630.33
Membership	\$25,121.57	\$27,204.24
PhD workshop (UQ refund of unspent funds)	\$466.95	-
Royalties	\$1,681.27	\$2,364.16
Sale of conference proceedings	\$620.00	\$600.00
 Total income to 31st December	 <b>\$46,581.87</b>	 <b>\$47,206.29</b>
<b><u>Expenditure</u></b>		
Bank fees	\$22.50	\$40.25
Banner	-	\$445.50
Conference bursaries	\$5,960.00	\$6,180.00
Constitutional discussion board	\$56.52	-
Department of Fair Trading	\$52.21	\$98.39
Gifts	\$56.20	\$288.42
ISBNs (book of 10)		84.00
JHTM (Cambridge Publishing final payment)	\$5,439.56	-
Mid-year meeting	\$189.64	\$572.63
PayPal fees	\$538.30	\$585.88
PhD workshop	\$153.00	-
Postage and stationery	\$26.30	\$21.24
Secretariat (wages)	\$10,400.00	\$12,111.00
Secretariat (conference travel)	\$628.00	\$678.42
Special Interest Group activities	\$398.00	\$1,281.95
Sponsorship	\$220.00	-
Teleconferences	\$186.25	\$266.00
Website maintenance	\$16,500.00	\$1,243.45
 Expenditure to December 31st	 <b>\$40,826.48</b>	 <b>\$23,897.13</b>
 Balance of Trading account	 \$4,058.27	 \$11,207.81
Balance of Mastercard account	\$168.28	\$261.71
Balance of Investment account	\$15,866.93	\$21,933.12
Balance of Term Deposit	\$50,000.00	\$60,000.00
 <b>Overall cash at bank 31<sup>st</sup> December</b>	 <b>\$70,093.48</b>	 <b>\$93,402.64</b>

Treasurer's report cont.

## ***Proposed Income and Expenditure Activity for 2016***

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	<b>2016</b>
<b>Opening Balance as at 1 January</b>	<b>\$93,402.64</b>
<b><u>Proposed Income</u></b>	
Bank Interest	\$2,000.00
Conference levy (naming fees)	\$3,750.00
Elsevier editorial stipend	\$2,700.00
Membership	\$28,600.00
Royalties	\$2,300.00
Sale of conference proceedings	\$500.00
Total income to 31st Dec 2016	<b>\$39,850.00</b>
<b><u>Proposed Expenditure</u></b>	
Bank fees	\$50.00
Conference bursaries	\$6,000.00
Department of Fair Trading	\$55.00
Elsevier member access fee	\$2,700.00
Gifts	\$300.00
Graphic design (strategic plan)	\$150.00
Mid-year meeting	\$1,000.00
PayPal fees	\$600.00
Postage and stationery	\$25.00
Secretariat (conference travel)	\$1,700.00
Secretariat (wages)	\$12,000.00
Special Interest Group activities	\$5,000.00
Teleconferences	\$300.00
Website maintenance	\$1,500.00
Total expenditure to 31st Dec 2016	<b>\$31,380.00</b>
<b>Estimated Overall Cash at Bank as at 31st December 2016</b>	<b>\$101,872.64</b>

## Appendix 2: Secretariat report

### 1. Key activities

CAUTHE continues to maintain a healthy membership base and facilitates key activities for members. The organisation supports a fully integrated website and membership management system and social media presence.

The mid-year meeting, held at the Blue Mountains International Hotel School, Sydney on 7 August, was held in conjunction with a strategic planning session and Future of the OLT Setting the Standard project discussion and was well supported with 25 attendees. The Executive committee held ten teleconferences throughout the year, including two teleconferences which were joined by the Chapter Directors.

### 2. Membership

Table 1 show that both institutional and individual membership increased during 2015. Individual (associate and student membership) increased by 36% from 140 members in 2015 to 190 members in 2016. The proportion of associate and student members remains similar at 72%.

Chapter membership has increased from 25 to 30 members, primarily due to the change of constitution at the 2015 AGM which allowed all providers of TH&E higher education in Australia and New Zealand to join as institutional members. We were pleased to welcome:

- Australian Institute of Business
- Holmesglen Institute
- Kaplan Business School
- William Blue College of Hospitality Management
- William Angliss Institute

Affiliate membership has remained stable with five members.

**Table 1: Members 2003-2015 (as at 31 Jan)**

Members	2005	2006	2007	2008	2009 <sup>1</sup>	2010	2011	2012	2013	2014	2015	2016
Individual (TOTAL)	104	130	90 <sup>2</sup>	122	106	175	200	220	180	180	140	190
Associate	n/d	n/d	53	71	78	125	134	150	143	133	99	136
Student	n/d	n/d	18	25	16	19	38	50	37	47	41	54
% Associate			59%	58%	74%	71%	67%	68%	79%	74%	71%	72%
International	n/d	n/d	19	26	12	31	28	20	16	23	14	35
% Int'l			21%	21%	11%	18%	14%	9%	9%	13%	10%	14%
Chapter	23	25 <sup>3</sup>	23	23	19	22	25	26	26	26	25	30
Affiliate	0	0	2	2	3	3	4	3	4	5	5	5

<sup>1</sup>

Numbers uncertain due to incomplete/missing data in database at handover

<sup>2</sup>

140 reported, but 50 unpaid possibly due to membership renewal date changes

<sup>3</sup>

6 unpaid



### 3. New members

Table 2 shows an increase in the percentage of new members over the past twelve months compared with 2015, but consistent with previous years. Ten members joined through the PhD / ECR workshop bursary application process and 36 through the conference registration process.

**Table 2: New members (as at 31 Jan)**

Members	2008	2009	2010	2011	2012	2013	2014	2015	2016
Individual (TOTAL)	14	9	80	98	61	55	59	28	60
% TOTAL	11%	8%	46%	49%	28%	31%	33%	20%	32%
Associate	3	7	54	59	28	31	26	9	29
Student	11	2	11	28	24	24	33	19	31
% joined via conf.	n/a	n/a	40%	57%	51%	25%	24%	32%	
International	n/d	n/d	15	11	3	7	10	2	18
Chapter	1	1	0	1	1	1	2	1	5
Affiliate	2	2	1	1	-1	1	1	0	0

### 4. International membership

The majority of international members continue to be from the UK. The proportion of the total membership, increased to 18%. This compares with 10% in 2015, 12% in 2014 and 9% in 2013 and 2012. The percentage of international members was is at the same level as in 2010 when the conference was held for the first time in Hobart.

**Table 3: International members (as at 31 Jan)**

2012		2013		2014		2015		2016	
Australia	(184)	Australia	(133)	Australia	(153)	Australia	(112)	Australia	(136)
New Zealand	(16)	New Zealand	(31)	New Zealand	(15)	New Zealand	(9)	New Zealand	(19)
UK	7	UK	6	UK	4	UK	4	UK	10
China	3	Hong Kong	3	Canada	3	Hong Kong	2	Singapore	5
Switzerland	2	Canada	2	Hong Kong	3	Japan	2	Hong Kong	3
Austria	1	Finland	1	China	2	Finland	1	Japan	3
Canada	1	France	1	Japan	2	Denmark	1	Norway	3
Germany	1	Singapore	1	Netherlands	2	Switzerland	1	Switzerland	2
Netherlands	1	Switzerland	1	Singapore	2	Singapore	1	Israel	2
Norway	1	Taiwan	1	Denmark	1	Norway	1	China	1
Portugal	1			Finland	1	USA	1	Finland	1
Thailand	1			Israel	1			Germany	1
USA	1			Switzerland	1			Macau	1
								Malaysia	1
								Sweden	1
								UAE	1
	<b>20</b>		<b>16</b>		<b>22</b>		<b>14</b>		<b>35</b>
% of total	9%		9%		12%		10%		18%

### 5. Conference delegates and membership

Membership numbers correlate strongly with conference attendance (Table 4), with the member discount being a strong incentive for members to join or renew membership. A record 34% members joined CAUTHE or renewed their membership as part of the conference registration process in 2016; the next highest amount being 28% in 2012. This figure correlates strongly with the ease at which delegates are able to purchase membership during the registration process.

**Table 4: Conference delegate numbers vs membership 2009-2016**

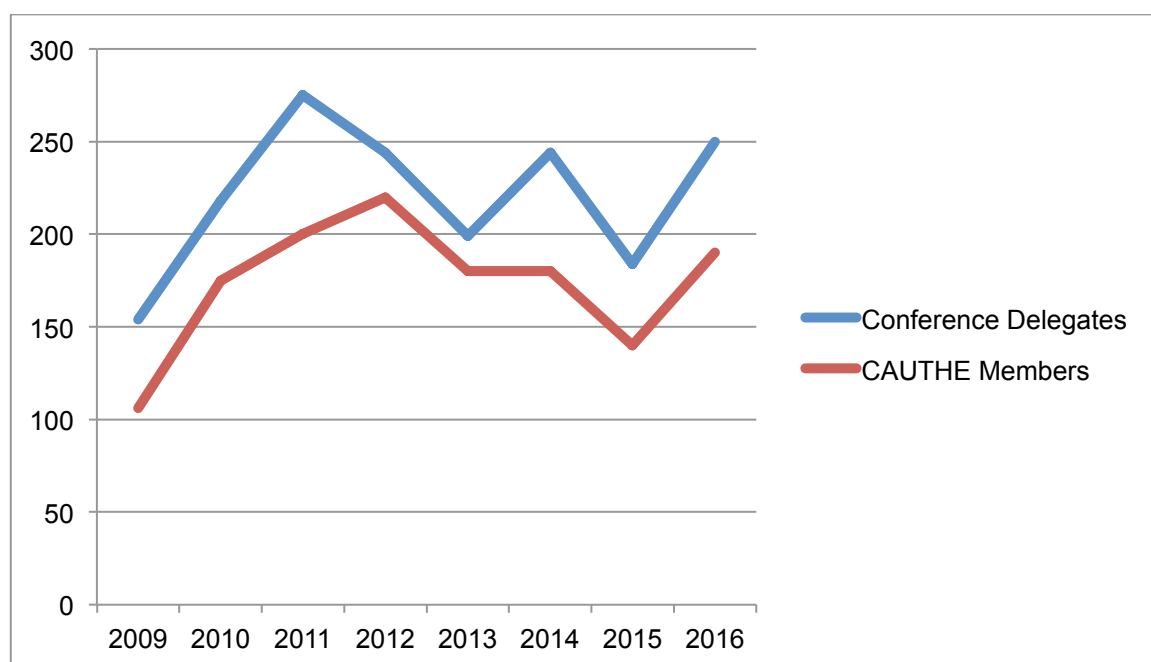


Table 5 shows the top 15 delegate countries for 2016 (as at 31 Jan), compared with previous years. The most significant differences in 2016 are the large contingent of delegates from Thailand; and that delegates were from 27 countries, compared with an average of 17 countries for the previous seven conferences. The percentage of total international conference delegates, 26% in 2016, does not readily translate into international memberships (Table 3).

**Table 5: Conference delegate top 15 countries 2009 – 2016**

COUNTRIES	2009	2010	2011	2012	2013	2014	2015	2016
Australia	147	169	228	170	81	167	140	159
New Zealand	12	12	8	25	81	13	18	22
United Kingdom	22	13	15	10	14	10	8	16
Thailand	0	1	2	3	3	0	1	9
Singapore	0	0	0	0	0	0	0	4
Switzerland	2	1	3	2	2	1	1	4
Hong Kong	0	5	1	7	2	4	1	3
Japan	0	0	0	0	0	11	2	3
Germany	0	0	0	3	1	1	0	3
Norway	1	2	1	1	2	1	1	3
China	1	0	1	4	0	5	1	2
Korea, Republic of	3	1	1	1	1	2	1	2
Macau	0	2	1	3	0	4	1	2
Netherlands	2	0	0	4	0	2	2	2
UAE	0	0	2	0	3	0	3	2
<b>Int'l % of total*</b>	<b>21%</b>	<b>15%</b>	<b>13%</b>	<b>20%</b>	<b>18%</b>	<b>22%</b>	<b>15%</b>	<b>26%</b>

\* Excluding AU and NZ

## Social media

CAUTHE's social media presence continues to grow in all media (Table 6). In the past 12 months CAUTHE's Facebook page following has nearly doubled to 351 followers, and the LinkedIn group has nearly trebled to 138 members. The Special Interest Groups also continue to grow and use various social media platforms. CAUTHE will continue to increase presence in social media to facilitate communication with members.

**Table 6: Social media group membership**

Media / Group	Created	2012	2013	2014	2015	2016
<b>Facebook</b>						
CAUTHE	Nov 2012	1	8	127	182	351
Event Studies SIG	May 2012	27	28	26	27	34
Tourism and Volunteering SIG	Jan 2014	n/a	n/a	8	24	26
<b>LinkedIn</b>						
CAUTHE	Jun 2012	13	18	37	47	138
Emerging Markets SIG	Mar 2012	143	172	243	322	414
Teaching and Learning SIG	May 2012	11	13	16	34	38
Tourism Risk Crises and Recovery Management SIG	Feb 2013	--	--	--	--	40
Transport SIG	July 2012	9	9	14	17	17
<b>Flickr</b>						
Views	Feb 2011	11,240	13,116	26,431	37,827	51,650
<b>Twitter @cauthe1</b>						
Followers	Feb 2013	n/a	1	20	35	49

Penny Jose  
 CAUTHE Secretariat  
 4 February 2016

## Appendix 3: Special Interest Group report

### BACKGROUND

- CAUTHE presently supports seven SIGs – all were active in 2015.
- A new SIG, Information and Communication Technologies in Tourism, Hospitality and Events has been proposed by Marianna Sigala (UniSA) and Ian Yeoman (Vic Uni Wellington, NZ).

Activities undertaken by SIGs in 2015 and proposed activities for 2016 are as follows:

#### 1. CRITICAL APPROACHES IN TOURISM AND HOSPITALITY (CATH)

**Co-ordinators: Erica Wilson, Jennie Small and Candice Harris**

#### Focus and Themes

The aims of CATH SIG are to:

- Promote and discuss the role of tourism and hospitality research/education through critical and alternative voices, texts and methodologies;
- Explore the personal, the political and the situated nature of research and teaching in tourism and hospitality;
- Provide a forum for research collaboration and the mentoring of emerging tourism and hospitality researchers;
- Promote and legitimise spaces for interpretative and critical modes of inquiry, with particular emphasis on multi/post-disciplinary research on the following:

#### 2015 Activities

- A number of SIG members presented papers at the International Critical Tourism Studies conference which was held in June in Opatija, Croatia.
- Erica Wilson, Candice Harris and Jennie Small have put out a call for papers for the Critical Studies SIG: Special Issue of the JHTM with a theme, 'A critical lens on hospitality and tourism work'.

#### Special Issue Timeline

- Abstracts Due (max 500 words): 15<sup>th</sup> February 2016 - Please email direct to Dr Candice Harris [candice.harris@aut.ac.nz](mailto:candice.harris@aut.ac.nz).
- Successful Abstract Authors advised: End February 2016
- Full Paper Manuscript submission to editors: 30<sup>th</sup> June 2016, in accordance with the requirements of the *Journal of Hospitality and Tourism Management*. Please send completed manuscripts to Dr Candice Harris.
- Review Process: July-August 2016
- Advise authors on outcome of review: By 31<sup>st</sup> August 2016

Author guidelines can be found at the Journal's website at: <http://www.elsevier.com/journals/journal-of-hospitality-and-tourism-management/1447-6770?generatepdf=true>

#### Enquiries

Further enquiries about the Special Issue can be directed to:

- **Dr Candice Harris**, Associate Professor, AUT Business School, Auckland University of Technology [candice.harris@aut.ac.nz](mailto:candice.harris@aut.ac.nz);
- **Dr Jennie Small**, Senior Lecturer, UTS Business School, University of Technology, Sydney [jennie.small@uts.edu.au](mailto:jennie.small@uts.edu.au); or
- **Dr Erica Wilson**, Associate Professor, School of Business and Tourism, Southern Cross University [erica.wilson@scu.edu.au](mailto:erica.wilson@scu.edu.au)

#### 2016 Proposed Activities

- Critical Approaches in Tourism and Hospitality SIG Meeting on 10 February 2016.

## 2. EMERGING MARKETS (EMSIG)

**Co-ordinators: Songshan (Sam) Huang, Byron Keating and Anton Kriz**

### Focus and Themes

The Emerging Markets SIG seeks to undertake research and development focusing on Australia's emerging tourism markets.

### 2015 Activities

- Sam Huang took over as main contact and co-ordinator for EMSIG, as Professor Byron Keating has moved from University of Canberra to ANU.
- The Special Issue on Chinese outbound tourism in *Journal of Travel and Tourism Marketing* (JTTM guest edited and contributed by Emerging Markets SIG members are finally in print in JTTM Vol. 32, Issues 1-2.
- The South Australia-Shandong Tourism Development Forum was successfully held at University of South Australia on 17 July. Around 36 participants attended the Forum; among them were three visiting professors from Shandong University's School of Management: Prof. Song Zhenchun, A/Prof. Xu Feng, and A/Prof. Qing Maolan, who gave presentations on topics in relation to China tourism. The Forum was well attended by representatives from external industry/government organisations such as South Australia Tourism Commission (SATC), Education Adelaide, Australian Hotels Association (SA), Hilton Adelaide, Adelaide Convention Bureau, Berri Barmera Council, and Adelaide City Council.
- Sam Huang's new book *Tourism Research in China: Themes and Issues* has been published by Channel View Publications recently. Book Link: <http://www.channelviewpublications.com/display.asp?isbn=9781845415464>

## 3. EVENT STUDIES

There has been a change of co-ordinators in 2015. The new co-ordinators are now: Leonie Lockstone-Binney (William Angus Institute) and Martin Robertson (Bournemouth University, UK). I would like to thank Judith Mair and Michelle Whitford for the outstanding work they undertook while co-ordinators of the Events Studies SIG, and also to wish them well for all future endeavours, including those with CAUTHE.

**Co-ordinators: Leonie Lockstone-Binney and Martin Robertson**

### Focus and Themes

The aims and objectives of the SIG are:

- To facilitate a stronger network of event studies academics that can benefit from better communication, knowledge sharing and partnership building
- To promote the development of high quality event studies research, using innovative ideas and methodologies.
- To disseminate event studies research as widely as possible, to an academic and industry audience and to communicate event studies research in a range of forms accessible to a diverse audience (academics, governments, industry associations and all members of the events industry)

### 2015 Activities

For 2015, discussions took place with some of the other CAUTHE SIGs to facilitate a collaborative project in the near future.

### 2016 Activities

The SIG is running a session at the 2016 conference with guest speaker Fran Kerlin. The details of this session have been sent out to members and posted on the Events SIG Facebook page.

## 4. TOURISM RISK, CRISIS AND RECOVERY

**Co-ordinators: Brent Ritchie, David Beirman and Gabby Walters**

### Focus and Themes

The primary aim of the SIG is the promotion and facilitation of research in the field of tourism risk, crisis and recovery management and building links with Australasian and international tourism academics and with relevant tourism industry bodies.

### 2015 Activities

- David Beirman attended the first meeting of DFAT's Smarttraveller Consultative Group for 2015. DFAT has broadened the Consultative group beyond the travel industry to include a number of important government organisations including AUSTRADE and the Australian Passport Office. CAUTHE will continue to be represented. DFAT has released a revised Consular Strategy which essentially highlights the services which are provided to Australians travelling Internationally and those which are not covered- leaving consular staff free to deal with emergencies rather than trivialities. A core element of the strategy is to encourage Australians travelling abroad to appropriately insure themselves for any illness or material loss incurred when travelling.
- David Beirman and Gabby Walters have been actively promoting the Tourism Risk, Crisis and Recovery symposium to CAUTHE members, the academic community and the travel industry. Through articles and event listings posted in ETB News, Travel Daily and E Global Travel Media we have reached over 30,000 Australian and New Zealand Travel professionals.
- David and Gabby also received a range of excellent papers for the special edition of the CAUTHE journal.

### 2016 Proposed Activities

- CAUTHE SIG's inaugural symposium on Risk, Crisis and Recovery Management. The symposium will be held in Sydney on Friday February 12<sup>th</sup> immediately following the 2016 CAUTHE Conference.
- The aim of the symposium is to facilitate conversations between industry and academia in terms of examples of best practice, relevant research applications, questions that need answering and issues concerning disaster recovery that remain problematic for the tourism industry. The SIG endeavours to provide a knowledge sharing platform that will enhance participants' knowledge and awareness of proven effective response and recovery strategies and areas in need of improvement. Industry participants will benefit from the best practice examples of their peers and practical research driven recommendations from academia.
- The cost is \$60 for CAUTHE members and \$80 for non-members and the day is fully catered.

## 5. TEACHING & LEARNING

**Co-ordinators: Pierre Benckendorff, Diane Lee, Nisha Abm, NZ Chair (vacant)**

### Focus and Themes

The aim of the Teaching and Learning SIG is to provide a forum for CAUTHE members to discuss and engage in professional development activities related to tourism, hospitality and event education.

Current interests and themes include:

- Curriculum development including design and delivery, assessment, student experience.
- Student learning including influences, practices, pathways and spaces.
- The impacts and implications of higher education policy.
- Globalisation and internationalisation in higher education.
- Professional learning, work experience and industry engagement.
- The balance between liberal/social science education and vocational education.
- Tourism, hospitality and education futures.

## 2015 Activities

### Publications:

- A number of SIG members have contributed chapters to the *Handbook of Teaching and Learning in Tourism* being published by Edward Elgar. The guest editors accepted eight abstracts and submission of full papers was 30 November 2015.
- SIG member Tamara Young was recently awarded a national OLT citation for outstanding contributions to student learning.
- T&L SIG has been working on a large two year project in Australia to develop a set of national learning and teaching academic standards for tourism, hospitality and events. This exercise is similar to the benchmark statements that were developed in the UK. The newly developed Australian standards are available at: <https://sites.google.com/site/tourismandhospitalitystandard/>
- A/Prof Elisa Backer and Pierre are working on a research into the perceived value of Australian business Honours degrees and have asked CAUTHE members to participate in the online survey. The URL for the academic survey is: <https://www.research.net/s/HonoursAcademics>.

The T&L SIG had a great turnout at the CAUTHE SIG meeting on the Gold Coast in February 2015 where we discussed a number of positive ideas. Some of these included:

- **Social Media:** please join our group conversations on **LinkedIn** (<http://www.linkedin.com/groups/CAUTHE-Teaching-Learning-Special-Interest-4543245/about>) or our newly created **Facebook** page (<https://www.facebook.com/groups/cauthetlsig/>) (choose your poison!)
- **NZ co-chair:** we are still looking for a NZ co-chair to complete the leadership team of the T&L SIG. Drop us an email if you are interested
- **Hot off the press:** *The Routledge Handbook of Tourism and Hospitality Education* has been co-edited by some of our SIG members (Dianne Dredge and Michael Gross) and is a significant new addition to the literature on tourism, hospitality and events education. Well worth a read: <http://www.routledge.com/books/details/9780415842051/>
- **Non-university members:** At the recent CAUTHE AGM the name of the association was changed to The Council for Australasian Tourism and Hospitality Education Inc. (CAUTHE), i.e. 'University' removed. Chapter members will now include the various higher education providers of bachelor degree level education and above in Australia and New Zealand involved in the teaching, research and or administration of tourism and or hospitality and or events. By extension, the CAUTHE T&L SIG is not a closed or exclusive group. We already have a number of SIG members from non-university providers and we welcome any newcomers.

## 6. TOURISM AND TRANSPORT

**Coordinators: Gui Lohmann and David Timothy Duval**

### Focus and Themes

The objective of the Transport SIG is to provide a forum for which CAUTHE members with similar interests and research trajectories at the intersection of tourism and transport can collaborate. We aim to foster the following key outcomes for SIG members:

- Opportunities to participate in building and maintaining academic and industry relationships;
- Joint project development and collaborative opportunities;
- Access to a dense network of academics and industry representative;
- Symposia and/or conferences designed to act as a fulcrum for SIG activities and initiatives;
- Support and mentoring for junior staff and graduate students.

## 2015 Activities

T&T SIG held a symposium in Auckland at AUT in mid-April 2015. The highlights of the symposium were:

1. Keynote of Prof Michael Hall on Tourism and Public Transport
2. A total of 10 presentations.
3. Support from Ashgate for the best paper that was awarded to Erwin Losekoot for the paper *Airports: Places or Non-Places - who cares?*
4. Many thanks to A/Prof Michael Lueck for his organisation and hospitality.

## 7. TOURISM AND VOLUNTEERING

**Co-ordinators: Stephen Wearing and Simone Faulkner**

### Focus and Themes

The aim of this SIG is to foster an environment of collaboration to promote dialogue between academics, educators and students interested in volunteering and tourism and forge links with relevant industry and other stakeholders.

### 2015 Activities

- **Broadened Horizons? Why a Gap-Year and what youth travel experiences can contribute to education, employability and global citizenship**

A one day seminar at UTS for students (July/August 2015), parents and academics was presented by Stephen Wearing, Kevin Lyons, Angela Benson, Simone Faulkner/Grabowski – presented by CCS, CAUTHE SIG, Newcastle University, UTS Business School

- **Other International Activities**

#### **Series of six seminars on International Volunteering**

- Seminar 1 - Blurred Boundaries of International Volunteering on Wednesday 11 February 2015, 10.00– 1600hrs, Eastbourne Campus, University of Brighton
- Seminar 2 - International Volunteering and the Millennium Development Goals: Making a Difference? Wed, 25 March 2015, 10.00 – 1600, University of Strathclyde, Glasgow, Scotland

- **Journal Special Issue**

A themed issue as a consequence of the ESRC Festival of Social Science funded event *Pursuing Quality in International Volunteering* was held in Brighton, November 2013.

*Worldwide Hospitality and Tourism Themes (WHATT)*, Volume 7 Number 2, 2015, Why and how should the international volunteer tourism experience be improved?

Theme Editor Angela M Benson shares her reflections on the significance and outcomes of the theme issue with Managing Editor Richard Teare can be found at:

[http://www.emeraldgrouppublishing.com/products/journals/news\\_story.htm?id=5976](http://www.emeraldgrouppublishing.com/products/journals/news_story.htm?id=5976)

We would also like to encourage interested parties to join the [Facebook group for Tourism and Volunteering](#). We hope that as an open group, many interested academics, researchers and industry professionals will be encouraged to post news of conferences, symposia and publications in the area as well as being a good forum for discussion.

Wendy Hillman  
CAUTHE SIG Co-ordinator  
February 9 2016



## Appendix 4: Journal of Hospitality and Tourism Management report

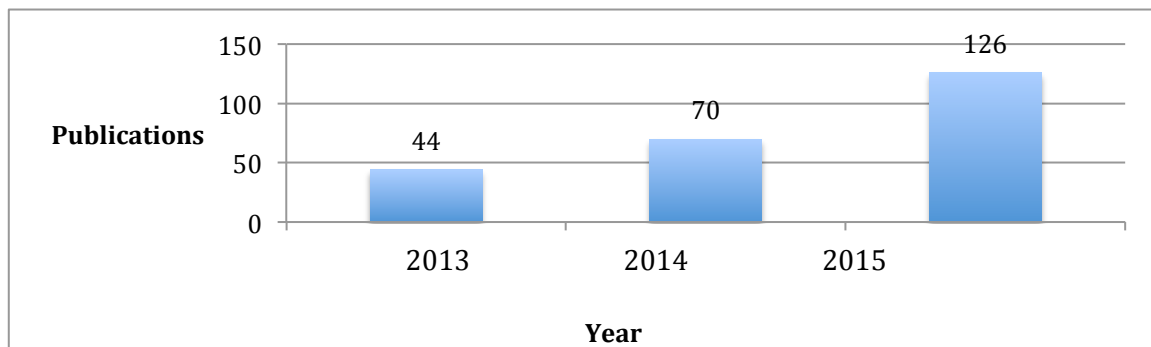
January 2015 - December 2015

As noted in the mid-year JHTM report, 2015 has been a challenging year for the journal. The new Elsevier system, EVISE 1.4, was introduced in March 2015 with the latest version of EVISE 1.6 being introduced in December 2015. JHTM was selected as one of the first Elsevier journals to be transferred to the new system and since that time there have been substantial teething problems with the system. Some of the key issues have been misplaced/lost manuscripts, loss of the previous system's list of reviewers and their areas of expertise, and manuscripts sent for review with authors' names. The new system now provides substantial transparency for authors who can now retrieve the manuscript's email trail, the status of their manuscripts (the number of days in the reviewing process) and the contact details for the editor dealing with the manuscript. While this is very good for the authors, it does place additional pressures on the editors. Both the Associate Editors, Professor Anna Leask and Associate Professor Asad Mohsin have worked incredibly hard to overcome the difficulties faced and I thank them for this.

### Facts and Figures

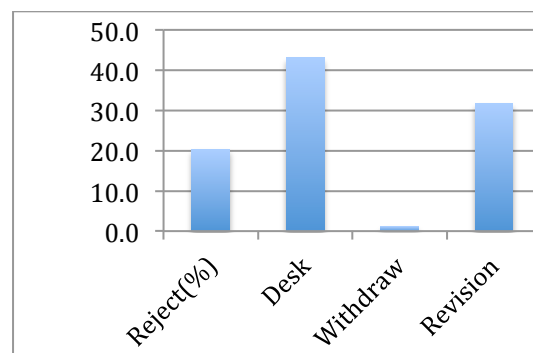
There was a substantial increase in the number of submissions to JHTM in 2015 over the 2014 number of submissions.

**Table 1: Number of Submissions 2013-2015**



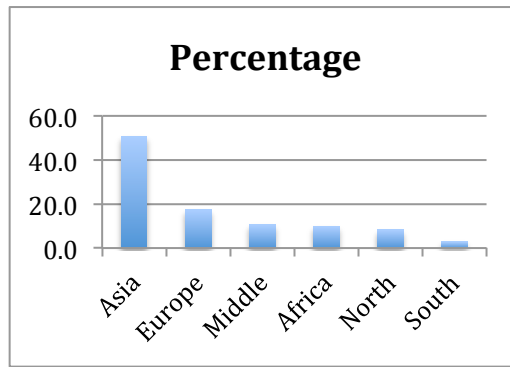
**Table 2: Submission Outcomes: Reject, Desk Reject, Withdrawn, Revision**

Reject(%) (i)	Desk reject(%) (j)	Withdrawn (%) (i)	Revisio n (%) (j)
20.3	43.0	1.3	31.6



**Table 3: Origin of Submissions**

Region of origin of submissions	Percentage
Asia Pacific	50.8
Europe	17.4
Middle East	10.6
Africa	9.8
North America	8.3
South America	3.0



**Table 4: Review Completion Time**

Reviews completed early (%) (i)	Reviews completed on time (%) (i)	Late reviews (%) (i)
57.6	0.0	42.4

Category	Percentage
Reviews completed early (%) (i)	57.6
Reviews completed on time (%) (i)	0.0
Late reviews (%) (i)	42.4

**Future Initiatives**

During 2015 a number of Special Issues have been proposed for 2016-2017:

Special Issue Title	Guest Editors	Proposed Publication Date
CAUTHE Fellows: Australian Contributions to Hospitality and Tourism Research	Professor Philip Pearce (JCU) Professor Margaret Deery (US)	February 2016
Crisis And Response And Recovery For The Tourism Industry	Dr Gabby Walters (UQ) Dr David Bierman (UTS)	June 2016
A Critical Lens On Hospitality And Tourism Work	Dr Candice Harris (AUT), Dr Jennie Small (UTS) Dr Erica Wilson (SCU)	Late 2016
Tourism, Hospitality & Events Education: The Challenges and Opportunities Presented by the Learning Standards (Threshold Learning Outcomes)	Dr Naomi Dale (UC), Dr Patrick L'Espoir Decosta (ANU)	February 2017

Professor Margaret Deery  
University of Surrey  
Editor-in-Chief, *Journal of Hospitality and Tourism Management*