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CAUTHE Newsletter

March 2019

Welcome from the Chair

by Professor Kirsten Holmes

Welcome to the first newsletter for 2019! This is also my first newsletter as CAUTHE Chair and I want to say a special thank you to Associate Professor Judith Mair who stepped down at the 2019 AGM to concentrate on her new role as discipline lead for tourism at University of Queensland. Judith has made an enormous contribution to the association during her time on the Executive committee and is particularly well-known for making CAUTHE a friendly and welcoming association. Fortunately, Judith will stay on the Executive as the Immediate Past Chair.

Events in Christchurch

The CAUTHE community has been deeply shocked and affected by the recent events in Christchurch. We have heard from a number of members over the last two weeks. Our sincerest sympathies and thoughts are with all of our New Zealand CAUTHE friends, family, colleagues and students who have been either directly or indirectly affected, or who have suffered loss. As the uniting scholarly association for TH&E in Australia and New Zealand, with strong cross-cultural values, CAUTHE rejects acts of hatred, fear and Islamophobia in all of its forms. We stand united with our NZ colleagues, members and the Muslim community during this time.

Executive committee

Please join me in welcoming the new executive committee elected at the AGM in Cairns. The new members (and some familiar names) are listed on page 2.

2019 Conference

Congratulations to Professor Bruce Prideaux and his team at CQUniversity for an excellent 2019 CAUTHE conference in Cairns. See full report on page 2.

Mid-year meeting and workshops

The MYM will be held at Southern Cross University's Gold Coast campus on Tuesday 16 July.

CAUTHE-SMAANZ HDR CONFERENCE

The MYM will be preceded by our second HDR conference to be held jointly with SMAANZ on Monday 15 July. HDR bursaries will again be offered to assist students in attending the conference (more on page 8).

ASSESSMENT DESIGN AND CASE STUDY WORKSHOPS

On Monday 15 July two half-day workshops will also be held. Following the first

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successful assessment design workshop held in Cairns, a second assessment workshop will be convened. This will be followed by a L&T case study workshop, a new initiative designed to support teachers. Academics will be invited to contribute case studies for publication and will receive advice on how to write a useful case study (more on page 9).

We hope you enjoy this newsletter!

Pictured above: CAUTHE2019 CQUniversity team

Introducing the Executive



Congratulations on the election of members to the 2019 Executive Committee. CAUTHE welcomes (back) three new members:

Prof Karen Smith as First Vice Chair, Dr Paul Whitelaw as Treasurer and Associate Professor Erica Wilson as Secretary. We say welcome back as all three have held roles on CAUTHE Executive previously! Dr Julia Albrecht also joins the Executive as a new co-opted member.

We welcome the 2019 PhD Student representative, Isabella Ye, from The University of Queensland. Following a competitive application process, Isabella was appointed to represent the views of student members on matters relating to CAUTHE business and support student events.

Elected members

- Chair – Professor Kirsten Holmes
- First Vice Chair – Professor Karen Smith
- Second Vice Chair – Dr Edmund Goh
- Treasurer – Dr Paul Whitelaw
- Secretary – Assoc. Prof. Erica Wilson

Co-opted members

- 2020 Conference Convenors – Dr Tracy Harkison & Dr David Williamson
- Immediate Past Chair – Professor Judith Mair
- Immediate Past Conference Convenor – Prof Bruce Prideaux
- Journal and publications – Professor Marianna Sigala
- Kindred Associations liaison – Assoc. Prof. Leonie Lockstone-Binney
- PhD/ECR bursaries – Dr Naomi Dale
- PhD/ECR & MCA workshop liaison – Dr Ina Reichenberger
- PhD Student representative – Isabella Ye
- Special Interest Group coordinator – Dr Wendy Hillman
- Co-opted member – Dr Julia Albrecht
- Co-opted member – Dr Michael Hughes

Other contacts

- Public Officer – Dr Jennie Small
- Secretariat – Penny Jose

2019 Conference

by Professor Kirsten Holmes

Congratulations to Professor Bruce Prideaux and his team at Central Queensland University for an excellent 2019 CAUTHE conference in Cairns. Delegates have commented on how much they enjoyed both the academic and social programs, as well as the quality of the venues. The conference theme, *Sustainability of Tourism, Hospitality and Events in a Disruptive Digital Age*, addressed key issues facing our industries. The benefits and problems associated with the digital theme were explored by keynotes from Pip Close (Tourism Tropical North Queensland), Professor Dimitrios Buhalis (Bournemouth University, UK) and Professor Regina Scheyvens (Massey University, NZ).

The PhD and ECR workshop on the Monday was very well received, with delegates commenting on the value of the various sessions, particularly the research methods roundtables and the 'meet the editors' panel. The small group mentoring was a notable highlight of the day and a special thank you to Dr Naomi Dale and Professor Brent Ritchie for organising the workshops, as well as all the CAUTHE Fellows and members who contributed to the mentoring and the other sessions throughout the day.



The impact and engagement panel titled *Swimming Between the Flags: An Editor's View on how to Navigate the Increasingly Treacherous Waters of Publishing*, hosted by Professor Perry Hobson on the Wednesday afternoon, and featuring the editors of leading tourism and hospitality journals, was considered particularly valuable by delegates.

Delegates rated the networking opportunities as the highlight of the conference and the social program provided many opportunities for people to connect. The fabulous views at Wharf One Café for the Monday night reception and the opportunity to relax around the pool on the Tuesday evening, gave us a chance to cool off in the Cairns heat. The conference dinner stands out for the awe-inspiring entertainment at the Tjapukai Dance Theatre. Delegates embraced the red theme and had a lot of fun with the photo booth!

The Great Debate provided an entertaining close to the conference and was also notable as Professor Larry Dwyer's final charring of the event as he announced his well-earned retirement. We look forward to seeing who



Pictured: Valentines' day at CAUTHE 2019 (centre) and Gala Dinner: Theme 'Simply Red' (above)

will take over his mantel in Auckland. Well done to the Central Queensland University team on a great 2019 conference!

A VERY SATISFIED DELEGATE

Thank you for a wonderful CAUTHE. This was my first CAUTHE conference. I attended the mid-year event at UQ in 2018. I started as an HDR candidate in 2018, having worked previously at tourism Fiji as its regional director Australia, NZ and have attended events such as ATE, AIME etc.

I have to say this CAUTHE event combined the professionalism of an industry conference with the embracing, nurturing and warmth accorded to us as higher degree and early career candidates. The opportunity to network, selection of papers, panel discussions and the quality of the presentations of the keynote speakers were excellent.

Paresh Pant, Griffith University

Reflections as Chair of CAUTHE

by Associate Professor Judith Mair



I arrived in Australia in 2006 and since then I have attended every CAUTHE conference. I loved the welcoming atmosphere and the friendliness of the conference. After a few years I thought it would be interesting to find out a little more about how the conference is organised and found out (like many before me!) that CAUTHE is so much more than just the annual conference. At the mid-year meeting in 2014, after having spent a few years on the Executive committee, I became Chair and since then I have never stopped learning!

The role was much more varied than I imagined and a look at some of the things that CAUTHE has achieved during my term as Chair amply demonstrates this.

CONSTITUTIONAL CHANGE

My first AGM as Chair was dominated by the subject of changing our Constitution to expand our Chapter membership beyond universities, to include those institutions providing bachelor level and above education in tourism, hospitality and events. I'm so pleased we were able to facilitate these changes as I firmly believe that CAUTHE better represents education and research in tourism, hospitality and events as a result. In fact, our first conference hosted by a non-university member was Sydney 2016.

STRATEGIC PLAN

I also oversaw the development and presentation of our Strategic Plan 2016-2021; as CAUTHE moves forward, informed by our Strategic Plan, I'm very happy that I was able to set this process in motion. CAUTHE also now has much better engagement with our New Zealand members and colleagues, as well as with our kindred associations in Australia and New Zealand and this is another important step forward for the Association.

POLICIES AND INITIATIVES

My time as Chair was marked by several challenging issues, but on each occasion, I tried hard to focus on what the Association could learn and how we could improve in future. I was particularly pleased to have been involved in the design / incorporation and implementation of a range of policies and initiatives (e.g. social media, gender equity and accessibility) that have often had inclusion at the core. BURSARIES

I am proud that under my leadership, the rules around the conference bursaries were updated so that CAUTHE now allows these bursaries to be spent on whatever facilitates attendance at the conference (such as extra childcare or paying for another family member to attend to support children) rather than simply on travel arrangements. Ensuring CAUTHE is an inclusive organisation has always been a priority for me as a reflection of my personal values.

In reflecting on my achievements as Chair, it would be remiss of me not to acknowledge the support of the various members of the Executive Committee that I have worked with over the years, without whom very little of the above could have been realised. The CAUTHE Executive is, and always has been, a great team effort. Despite some bumps in the road along the way, I loved my time as Chair and feel very privileged to have had the opportunity to serve in this role. I wish the Association well as it forges ahead.



Reflections from the 2018 PhD Representative

by Daria Soldatenko

Current tourism, hospitality and events postgraduate students have an amazing opportunity to participate in the PhD workshops twice per year. In February 2019, more than 50 PhD students and early career researchers from different countries attended the PhD/ECR Workshop prior to the CAUTHE Conference in Cairns.

Through attending the workshop, students were able to hear talks from some of the world's leading tourism researchers, as well as participate in an Editors' Panel Session, Small Group Mentoring Sessions and other activities as well as an important networking

opportunity with other students and gaining valuable feedbacks from the internationally renowned academics. For me personally, I found the workshop and social activities to be very beneficial and interesting.

As the CAUTHE Executive PhD student representative, I was involved in the organisation of two workshops in 2018-2019, which provided me with excellent event-planning experience. I was very excited to communicate with students, inform them and help them with any questions or issues. Another exciting thing for me was the development of the post-conference and

workshop surveys and preparation of those reports. This volunteer position provided me with an important networking opportunity with scholars and students in tourism-related areas and I made new friends. It was my great pleasure to represent the voice of the CAUTHE student members and support them, engage them in CAUTHE events and inspire them to achieve their ambitions.

I wish good luck to the next CAUTHE PhD student representative and thanks to CAUTHE for such an opportunity and amazing experience.

PhD/ECR Bill Faulkner workshop

by Dr Naomi Dale

The Bill Faulkner PhD/ECR Workshop kicked off on the Monday before the CAUTHE2019 conference with a Welcome to Country by Associate Professor Henrietta Marrie and a welcome to CQU Cairns by conference convenor Professor Bruce Prideaux. The ice-breaker activity saw participants try to condense their research topic or question into one single word (we had some very interesting results including a mysterious 'towel' topic). Professor Philip Pearce gave us some terrific tips for maintaining our health and well-being before the group was divided.

Early and Mid-PhD researchers spent time with me to develop their teaching narrative, and a metaphor for their approach to teaching and learning. We had a mother bird feeding students before pushing them out of the nest and a gardener tending students like flowers in amongst many great discussions about learning journeys. Associate Professor Charles Arcodia then discussed with students ways to survive their PhD and thereafter before participants were divided again for research roundtables (Quantitative and Qualitative).

The afternoon brought everyone back together again for a productive "meet the editors" panel session. Editors shared their hints and tips for how to get published in top international journals, and gave participants the lowdown on what do to (and what not to do!) to be successful in publishing. There were some fantastic questions in this session, all very well answered by the panel (Professors Sara Dolnicar, Rob Law, Mariana Sigala and Haiyan Song).

The day finished with an opportunity for PhD/ECR researchers to meet and be mentored by two senior academics. Feedback from this session is always positive, and participants appreciate the opportunity to talk with fellow researchers and some pretty famous TH&E academics! Thank you to our CAUTHE Fellows and senior academics who gave their time and sage advice to our PhD/ECR workshop participants.

Pictured above: the ECR panel discussion (top) and popular small group mentoring sessions with CAUTHE Fellows and senior academics (below)



ECR and late PhD workshop

by Professor Brent Ritchie

The 2019 ECR and late stage PhD workshop program consisted of a research impact and engagement panel discussion session. The panel discussed why and how to engage as well as how to demonstrate research impact. The panellists included two senior researchers (Professor Philip Pearce and Professor David Simmons) and two early- to mid-career researchers (Dr Gabby Walters and Dr Sarah Gardiner). The panel discussed their experiences including what impact is and why it is becoming increasingly important due to government and university policy changes. They gave practical examples on how to engage to build deep relationships with end users, including how to deal with a perception/image problem of academia, how to get grants as well as the different sources of funding and partnership opportunities.

The demonstrating research impact session after morning tea gave suggestions on how to measure and evidence research impact. It highlighted research impact pathways and metrics beyond academia. Challenges in measuring impact such as time lags, lack of data and need for case studies were noted, alongside how to use media sources and Altmetrics to demonstrate the impact of research in CVs and academic portfolios.

The workshop session also included a speed networking session with the joint winners of speed networking meeting 15 participants in an hour! Workshop participants enjoyed the panel discussion style which gave them opportunities to ask the panel questions, and also liked networking with other ECR/Late stage PhD students.

See more conference and workshop photos at

- ➔ **Flickr**
<https://www.flickr.com/photos/cauthe/>
- ➔ **Facebook**
<https://www.facebook.com/pg/cauthe.org/photos/?tab=albums>

2019 Award winners

by Penny Jose and Associate Professor Erica Wilson

A total of 209 papers were submitted, with 156 presented at the conference. This was comprised of 38 full research papers, 58 working papers and 60 papers as abstract only. Of the accepted papers, 14 were presented in poster format as visual presentations. See full criteria and list of past winners at CAUTHE Awards

<http://cauthe.org/services/awards/>.

CAUTHE Award for Best Full Paper

The winners of the CAUTHE Award for Best Full Paper chosen by the CAUTHE 2018 conference committee for the paper titled, *Losing touch: Uncomfortable encounters with tourism technology*, were **Hera Oktadiana** and **Professor Philip L. Pearce** from James Cook University.



Reviewers' comments included

- *A fascinating piece of work where papers finally reveal the humane side of researcher in their methods and practice*

The Bill Faulkner Memorial Award for Best PhD Paper



The paper must be a fully-refereed paper with the student as the primary author and at most

one co-author (usually the supervisor) allowed. The winner was **Jing (Lydia) Li**, with co-authors **Professor Philip L. Pearce** and **Tingzhen Chen** from James Cook University for the paper titled *New connections from being disconnected: Digital free tourism and rewarding experiences*.

Reviewers' comments included:

- *This paper addresses an emerging and important trend - disconnecting from technology while on holiday in order to enjoy the benefits of digital-free technology!*
- *Very interesting and well written paper that makes an important contribution to the growing literature on digital detox tourism.*

The CAUTHE Award for the Best Poster

79 votes were received for the Best Poster competition. Voting was very close but by a margin of one vote, the winners of the award for their poster titled *Activity Uniqueness Development for Creative Tourism: Tourist Perspective: Chiang Mai, Thailand Case Study* were **Suwaree Ann Ashton** (pictured below), **Vongvipha Thosuwonchinda** and **Suppacha Phetsome** from the National Institute of Development Administration, Thailand.



Fellows Awards

Presented by Professor Philip Pearce, Chair of Fellows

The CAUTHE Fellows awarded the contribution to Hospitality and Tourism Education and Research to:

- **Dr Mieke Witsel**, Southern Cross University, Education award



- **Dr Sarah Gardiner**, Griffith University, Research award



Journal of Hospitality and Tourism Management Awards

Presented by Marianna Sigala, Editor-in-Chief

The full list of award winners is available at [JHTM 2018 Best Papers & Reviewers Awards](#)

**Free access to the winning papers is available via the links below until end June 2019.

JHTM BEST PAPER AWARD

The winning article was based on usage statistics and Scopus citation counts of the published papers and an assessment of the papers' contribution to the research field. The Best Paper Award for their paper titled [Developing a measurement scale for cultural values and norms of Chinese mass travelers](#) went to **Lianping Ren** and **Hanqin Qiu** from The Hong Kong Polytechnic University.

JHTM HIGHLY COMMENDED AWARDS

Two highly commended paper awards were awarded to:

- **Mariana de Freitas Coelho**, **Marlusa de Sevilha Gosling** and **António Sérgio Araújo de Almeida** for their paper [Tourism experiences: Core processes of memorable trips](#)



- **Associate Professor Pierre Benckendorff** (pictured above) and **Mengya (Lavender) Shu** from The University of Queensland for their paper [*Research impact benchmarks for tourism, hospitality and events scholars in Australia and New Zealand*](#)

JHTM TOP REVIEWER AWARD

The decision for the top reviewer awards was based on both the number and speed of the reviews, as well as the quality of the reviews provided by these individuals. The 2018 Best Reviewer Awards went to:

- **Dr Mingming Cheng**, Curtin University, Australia
- **Associate Professor Sebastian Filep**, University of Otago, New Zealand

Social Media Awards

Presented at the Closing Ceremony by Marianna Sigala.

- For a champion performance in online engagement (participation in online discussions and number of comments) **Dr Benjamin Iaquinto**, The University of Hong Kong.
- For a champion performance in online promotion (number of online posts and channels used) **Associate Professor Judith Mair**, The University of Queensland.

For the for the best conference photo

- Julia Albrecht, Otago University
- Elspeth Frew, LaTrobe University
- Tanya Harrowell, William Angliss Institute
- Kirsten Holmes, Curtin University
- Effie Lagos, William Angliss Institute
- Judith Mair, University of Queensland
- Faith Ong, University of Queensland
- Karen Smith, VU Wellington
- Caroline Winter, William Angliss Institute

Hospitality & Society Best Paper

Presented by Alison Morrison, Emeritus Prof William Angliss Institute.

The Hospitality & Society award for the best hospitality paper went to **Professor Brian Hay** for his paper titled, *The campus hotel: Commercial hospitality space on a UK public university and some insights for Australian universities.*

Reviewers' comments included: *The paper takes an interesting approach by first outlining developments in the UK and then commenting on how they may apply in Australia.*



Bursary winner testimonials

CAUTHE PHD BURSARY

Hongbing (Thomas) Zhu



It was a great honour to be awarded a CAUTHE 2019 PhD Bursary. CAUTHE 2019 at CQ University Cairns was my first time to attend such a great international conference. I have known that the CAUTHE

conference is one of the best conferences in tourism from my supervisors and colleagues since I started my PhD at Griffith University. I have joined CAUTHE as a student member for two years, and often received useful information. Many of my friends have also attended this conference and gave an excellent appraisal.

The full paper extracted from my thesis that I submitted explored the value creation process in tourism. Just like my thesis research topic, I have gained lots of experience value from attending

the CAUTHE 2019 in Cairns. I not only listened to many new and interesting research presentations, met some old friends, but also more importantly recognised many new friends.

The PhD/ECR workshop was really great, especially the Small Group Mentoring session. Our group's two mentors were both very famous tourism scholars, who gave us many helpful suggestions on our future development. I believe all of these activities will become the most memorable experiences that I'll have in Australia. As one outcome, I have established a research platform using the popular social media WeChat, which contains around 100 young Chinese tourism PhD scholars studying abroad. I am very happy to share my experiences of CAUTHE 2019 and hope to encourage more scholars to attend this great conference in future.

Lastly, I just want to say a big 'thank you' to the organisation committee for their hard work and effort to make such a great conference.

Bursary winners

The CAUTHE Executive committee awarded two PhD scholar CAUTHE member bursaries, and two new Special bursaries which were open to all. The 2019 field was particularly competitive. Bursaries include conference registration and a grant to facilitate travel, workshop and conference attendance.

CAUTHE PHD SCHOLAR BURSARY WINNERS

- **Jing (Lydia) Li**, James Cook University, Australia
- **Hongbing (Thomas) Zhu**, Griffith University, Australia

SPECIAL BURSARY WINNERS

- **Montira Intason**, University of Otago, New Zealand
- **Thi Quynh Trang Nguyen**, University of Newcastle, Australia

Bursary winner testimonials, cont.

CAUTHE PHD BURSARY

Jing (Lydia) Li



It is a great honour to be awarded the PhD Scholar Bursary and the Best PhD Paper Award at CAUTHE 2019 conference. CAUTHE is special for me. I travelled overseas for the first time five years ago to attend CAUTHE 2014 in Brisbane. I was impressed by the wisdom and passion of a group of leading tourism researchers. The decision of doing a PhD in Australia was made at that time when I was a master's candidate at Peking University in China.

I was at CAUTHE again five years later where I am now in the late stages of my PhD in Australia. It is incredible to recall the poster presentation I made five years ago while celebrating on the bursary and award I won in 2019.

The PhD/ECR workshop made the experience of CAUTHE 2019 more memorable, in addition to the wonderful keynote speeches, insightful presentations and engaging functions. It was exceptionally inspiring and enlightening for me as a beginning scholar. Senior researchers shared their experience, which is helpful for us to fit into future career by smartly balancing between academic research, teaching tasks, and industrial collaboration. The "fast dating" activity encouraged me to introduce myself and my research to strangers and inquire about theirs. On top of this, the mentoring session was very helpful, where senior mentors provided valuable instructions on how to improve our ability to do research and more importantly, live a happy PhD life.

The bursary facilitated my attendance at CAUTHE 2019. As a full-time student, I would be struggling with registration fee, accommodation and travel expenses without it. I really appreciate the financial support CAUTHE has offered.

SPECIAL BURSARY

Thi Quynh Trang Nguyen



I had a great and unforgettable time at the CAUTHE conference 2019 in Cairns, Queensland. I had opportunities to share my research with peers and researchers from other universities in Australasia, Asia, and Europe. I received much useful advice and constructive comments to improve the problems that I had been facing in my research and to survive my PhD life. I was very impressed and surprised with the enthusiasm and patience when experienced researchers answered enquiries and shared their experience and knowledge with PhD students and early career academics. Moreover, I know more theories and topics when attending the presentations of other speakers. There are so many exciting topics that I had never thought of. Interestingly, some useful ideals for my research popped up in my mind when I was listening to these presentations.

In social functions, I had wonderful and open conversations with everyone, which helps me understand more about the importance of social networking in the academic environment. I met some researchers from my home country and made friends with other PhD students. We even intend to collaborate in a research project relevant to our research area. Finally, I loved the culture show, food, and dancing at the Gala dinner. Although I have been in Australia for more than 2 years, this is the first time that I attended an Aboriginal show and met Aboriginal people. This makes me understand more about their life and culture.

I love CAUTHE and would like to say special thanks for the CAUTHE committee for giving me the bursary and the opportunity to learn and develop my academic experience. CAUTHE has created a wonderful forum and connection for everyone in all levels of academic career around the world, not only from the tourism sector but also other sectors, to learn and share knowledge.

SPECIAL BURSARY

Montira Inteson



First, I would love to say 'thank you so much' to CAUTHE for awarding me the PhD bursary that gave me the opportunity to attend the CAUTHE Conference 2019 in Cairns, Australia. CAUTHE 2019 was my both my first international conference and also my first time of attending a CAUTHE conference. I had valuable experiences from attending the PhD workshop, which allowed me to connect with tourism academics from different universities. Furthermore, I gained interesting information and knowledge which benefits the current stage of my PhD study and my future academic journey. The mentoring session provided the opportunity to share experiences and ask questions about our personal PhD journeys; the mentors' advice and suggestions was impressive and useful.

Attending different sessions during the conference has updated my tourism knowledge. For me, the highlight of this academic event was to meet and chat with the well-known academics whose works I have cited, as well as the debate, which was very fun and interesting! It was my first time to see the fun of the battle between tourism academics! I am looking forward to seeing the next topic in 2020!

Last, I have to thank you to my supervisors, Dr Willem Coetzee and Dr Craig Lee, who always support me. Certainly, attending CAUTHE and receiving the bursary are significant milestones on my academic journey.

Feature: Chapter Director

by Professor Kevin Markwell, Southern Cross University



30 YEARS OF TOURISM AT SCU

2019 is a special year for tourism at Southern Cross University – we have been teaching and researching tourism for 30 years; our tourism courses first being offered through the Northern Rivers College of Advanced Education which ultimately became SCU, via a short-lived marriage with University of New England.

TOURISM RESEARCH

Tourism researchers belong to the Tourism Research Cluster which was formed last year in the School of Business and Tourism in order to enhance and stimulate tourism, events and leisure research. While most of these staff belong to that school, there are also researchers from schools of arts and social science, education and environment, science and engineering.

One of the goals of the Cluster is to encourage and facilitate cross disciplinary research. Some modest (but very well received) seed funding from the School supported two research projects, one on the impacts of Airbnb in the Byron Shire and another on rail trail development in the Northern Rivers region.

CHAPTER DIRECTOR ROLE

As I see it, the role of the Chapter director is to represent the interests of SCU tourism staff and to act as a conduit between CAUTHE and the Cluster. SCU staff have long been actively involved in CAUTHE activities and initiatives concerning aspects of teaching and assessment as well as research and several staff are coordinators of special interest groups such as critical tourism approaches and teaching and learning.

CONFERENCE HOSTING

We have also hosted two CAUTHE conferences and we are looking forward to hosting the mid-year meeting and the postgraduate symposium at our Coolangatta campus, situated adjacent to Coolangatta international airport.

CAUTHE ENGAGEMENT

Lively engagement between the Cluster and CAUTHE is crucial in maintaining existing networks of support and establishing new ones. CAUTHE's charter may well be one of the few academic organisations that values teaching and learning and research equally and surely this is one of its strengths.

CAUTHE enables the sharing of research findings drawn from the scholarships of teaching, discovery and application at conferences and within SIGS; collaboration on the variety of teaching and learning initiatives in curriculum design and assessment; and support for the next generation of tourism and hospitality scholars.

The CAUTHE Chapter model of institutional membership facilitates direct and ongoing involvement in CAUTHE business and serves to create a collegial and supportive organisation.

CONFERENCE FLASHBACK 25 YEARS!



1994 GOLD COAST CONFERENCE

Josette Wells from the University of Canberra with Professor Stephen F. Witt in the background.

After a conference river cruise, guests were entertained by Pacific Island dancers with cockatoos!!

Kindred associations

by Associate Professor Leonie Lockstone-Binney

HDR Conference

Following a successful pilot in 2018, CAUTHE has agreed with its kindred association SMAANZ to again jointly host a mid-year Higher Degree Research (HDR) conference. Feedback from last year's conference held at the University of Queensland on 20 July 2018 indicated that students greatly valued the opportunity to receive feedback from academics and other PhD scholars on their PhD presentations and also valued hearing different perspectives given a mix of CAUTHE and SMAANZ members were present.

Southern Cross University has kindly agreed to host the 2019 HDR conference at its Gold Coast campus (adjacent to Coolangatta Airport) on Monday 15 July. The conference program will allow for concurrent sessions for student presentations and a keynote presentation or panel session on a topic of interest to the student audience. The call for presentation proposals and bursary applications is now open (see right).

For further information about CAUTHE's relationships with its kindred associations ANZALS, SMAANZ and TEFI, please visit: <http://cauthe.org/networks/associations/>

CALL FOR PRESENTATION PROPOSALS AND BURSARY APPLICATIONS

2019 CAUTHE-SMAANZ HDR CONFERENCE

Southern Cross University, Gold Coast, Queensland, 15 July 2019

- Call for **presentation proposals**
- CAUTHE Student member **bursaries** available

SUBMISSIONS AND APPLICATIONS DUE: 30 April 2019

Website <http://cauthe.org/cfp-2019-cauthe-smaanz-hdr-conference/>

Upcoming Events & CFPs

by Associate Professor Erica Wilson

APRIL

- ➔ **International Sociological Association (ISA): RC50 Tourism 2020**
Chiang Mai, Thailand, 1-5 April 2020
The Power of Tourism: Contested Representations of People and Places
Register at <https://www.rc50tourism.org/services>
- ➔ **2nd Global Congress of Special Interest Tourism & Hospitality (GloSITH) Conference**
Taipei, Taiwan, 20-22 April 2019
Early bird registration: 3 April 2019
Register at www.glosith.org

MAY

- ➔ **CHME Conference 2019**
Greenwich, UK, May 21-24 2019
Register at <https://www.gre.ac.uk/bus/events/chme>
- ➔ **2019 APacCHRIE EuroCHRIE Joint Conference**
Hong Kong, China, 22-25 May 2019
East Meets West in Hospitality and Tourism Education
Register at <http://www.chriehk2019.com>

JUNE

- ➔ **Tourism Naturally Conference**
Buxton United Kingdom, 4-6 June 2019
Abstract submission: 31 March 2019
Conference website: <https://tourismnaturallyco.wixsite.com/tnc2019>
- ➔ **CAUTHE JHTM Research symposium**
Adelaide South Australia, 21 June 2019
See information in right hand text box
- ➔ **Critical Tourism Studies (8) Conference 2019**
Ibiza, Spain, 24-28 June 2019
Pride and Prejudice: Que(e)rying Tourism Hope
Early Bird Registration: 17 April 2019:
Register at <https://www.criticaltourismstudies.info>
- ➔ **TTRA International: 50th Conference 2019**
Melbourne, Australia, 25-27 June 2019
CFPs and Early Bird registration now closed.
Register at <https://ttra.com/conference>

- ➔ **BEST-EN Think Tank XIX 2019**
San Francisco, USA, 30 June-3 July 2019
Creating Sustainable Tourist Experiences
Register at <https://www.besteducationnetwork.org>

JULY

- ➔ **CAUTHE-SMAANZ HDR Conference**
Gold Coast, Queensland, 15 July 2019
See information in right hand text box
- ➔ **ICHRIE Annual Conference 2019**
New Orleans, USA, 24-26 July 2019
Register at <https://www.chrie.org>

OCTOBER

- ➔ **THE-ICE 13th IPoE Forum 2019**
(International Panel of Experts)
Manila, Philippines, 14-17 October 2019
Further info: <http://the-ice.org/events/ipoe-forum-2019/>

DECEMBER

- ➔ **SMAANZ Biennial Conference 2019**
Christchurch, New Zealand, 4-6 December 2019
Love and Peace: Managing sport for a better future
Abstract submission: 28 June 2019
Early bird registration: 30 September 2019
Register at <http://smaanztourism.org/conference>
- ➔ **13th New Zealand Tourism and Hospitality Research Conference**
Waikato, New Zealand, 4-7 December 2019
Tourism Legacies
Further info <https://www.management.ac.nz/research/research-at-wms/events-and-seminars/new-zealand-tourism-and-hospitality-research-conference>
- ➔ **ANZALS 14th Biennial Conference 2019**
Queenstown, New Zealand, 11-13 December 2019
The Diversity of Leisure
Abstract submission: 15 May 2019
Register at <https://www.otago.ac.nz/anzals2019>

2019 MID-YEAR MEETING AND WORKSHOPS

The Executive is delighted to announce that the CAUTHE mid-year meeting and associated workshops will be held on 15-16 July 2019 at the Southern Cross University, Gold Coast, Coolangatta campus. The program will include a CAUTHE/SMAANZ HDR conference, an assessment design workshop and **a new initiative**, a case study workshop.

MONDAY 15 JULY

- HDR SCHOLAR CONFERENCE 8:45AM-4:00PM
Followed by drinks til 5PM
- ASSESSMENT DESIGN WORKSHOP 8:45AM-12:30PM
- LEARNING & TEACHING CASE STUDY WORKSHOP 1:30-4:00PM
Followed by drinks til 5PM

TUESDAY 16 JULY

- MID-YEAR MEETING 9:30-11:30AM
All members welcome

More information <http://cauthe.org/2019-mid-year-meeting-hdr-conference-and-workshops/>

JOURNAL OF HOSPITALITY AND TOURISM MANAGEMENT

RESEARCH SYMPOSIUM

21 JUNE 2019, University of South Australia

The Journal of Hospitality & Tourism Management (JHTM) invites submissions for the 2019 Research Symposium to be held on 21 June 2019 at the University of South Australia, Adelaide.

- ➔ **PAPER SUBMISSION DEADLINE:**
12 MAY 2019

The program and the theme of the Symposium is designed around the development of a special issue for the JHTM on the themes of *Customer Experience and Tourism Innovation*. Participants will have the opportunity to submit an enhanced version of their symposium submission to the special issue.

For more information about the workshop, please contact [Prof Marianna Sigala](mailto:Prof.Marianna.Sigala@unisa.edu.au), 2019 JHTM Research Symposium Chair, or visit: <http://cauthe.org/2019-journal-of-hospitality-tourism-management-jhtm-research-symposium/>

CAUTHE 2020

by Dr David Williamson and Dr Tracy Harkison

Tena koutou, tena koutou, tena koutou katoa
(Hello to you all!)

The School of Hospitality and Tourism at Auckland University of Technology is thrilled to be hosting the CAUTHE conference from Monday 10 to Thursday 13 February 2020. Co-Conveners Dr Tracy Harkison and Dr David Williamson say this will be a most special conference as it is both the 30th birthday of CAUTHE and the first time CAUTHE has been hosted in Auckland. The theme is: *20:20 Vision: New Perspectives on the diversity of Hospitality, Tourism and Events*

The title reflects an obvious pun on the year being 2020 and the prospect of having 20:20 vision to see clearly into the future. We would like to embrace the diversity and indigenous aspect of tourism and hospitality here in New Zealand and invite the rest of the world to share and celebrate their own diverse perspectives on these phenomena.

Program

We invite hospitality, tourism, events and culinary arts papers in a broad range of streams:

- Advances in tourism
- Climate change, disaster management
- Commitment to theory, methodologies
- Diversity
- Gastronomy, wine and food
- Histories, rising trends and future studies
- Management studies

- Pacific & Small Island tourism
- Teaching & learning, pedagogies
- Tourism Impact Analysis (economic, cultural, environmental)
- Work, HR and labour studies
- Children/Families, volunteers
- Co-creation and experience studies
- Critical approaches
- Events and Festivals
- Gender, intersectionality, feminist approaches, masculinity studies
- Indigenous perspectives
- Marketing, destination management
- Sustainability
- Technology, sharing economy and digital disruption
- Wellness and spirituality

Location

CAUTHE 2020 will be hosted in the main city campus of AUT. Our City Campus is in the heart of Auckland city.

- Auckland is surrounded by water, with the sea right on the city's doorstep. There are so many ways to explore, from jet boating and kayaking to sunset dinner cruises and scenic ferry rides. You can even help sail an America's Cup yacht!



Keynote speakers

- Alison Phipps; OBE, UNESCO Chair in Refugee Integration through Languages and the Arts at the University of Glasgow.
- John Barrett; Managing Director and Founder, Kapiti Island Nature Tours and Nature Lodge.
- Iis Tussyadiah; Reader in Hospitality and Digital Experience, School of Hospitality and Tourism Management, University of Surrey.

Call for Papers

The Call for papers will be coming soon! Keep up to date with the conference at

- Website: <https://www.cauthe2020.org/>
- Facebook: <https://www.facebook.com/events/355620575281157/>
- Twitter: <https://twitter.com/cauthe2020>

CAUTHE Newsletter

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