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CAUTHE Newsletter

March 2018

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SAVE THE DATE!!

MID-YEAR MEETING THURSDAY 19 JULY 3-5 PM
All members welcome

PHD CONFERENCE FRIDAY 20 JULY 9-4:30PM
New student conference with SMAANZ

Welcome from the Chair

by Judith Mair

Welcome to the first issue of the CAUTHE newsletter for 2018! This issue will reflect on our recent highly enjoyable conference hosted by the University of Newcastle, as well as look forward to our 2019 conference to be held in Cairns and hosted by Central Queensland University. During the past year, the CAUTHE Executive has been working on a number of new initiatives.

Calibration of Academic Standards

The first two of a series of Calibration of Academic Standards workshops have been held with the 'College of Peers'. Calibration is a multistage intervention in which external peer reviewers examine an assessment task and samples of student work against one or more of the threshold learning standard domains before, during and after a calibration workshop. For more see: <http://cauthe.org/networks/meeting-the-standard-for-tourism-hospitality-and-events/>

PhD Student representative

CAUTHE Executive has been investigating how to improve our member benefits for

PhD students. We are pleased to announce that the successful applicant for the PhD Executive committee representative position is Daria Soldatenko, Federation University Australia.

Webinars

We are developing a series of joint webinars and a mid-year conference for PhD students with one of our kindred associations, Sport Management Association of Australia and New Zealand (SMAANZ). Our first webinar is scheduled for 28 March 2018. More details available on p.7 of the newsletter.

Mid-year meeting

Our CAUTHE mid-year meeting will be held at The University of Queensland, Brisbane on 19 - 20 July and will include the formal CAUTHE meeting, a Calibration of Academic Standards workshop and the CAUTHE-SMAANZ PhD conference. I look forward to seeing many of you there.

In the meantime, I hope you enjoy reading this issue of our newsletter!

Pictured above: Tamara Young CAUTHE 2018 Conference Convenor

Introducing the Executive

Congratulations on the election of members to the 2018 Executive Committee. We welcome four new members, Edmund Goh (ECU), Kylie Radel (CQU), Shelagh Mooney (AUT) and Ina Reichenberger (VUW) (highlighted below).

In addition, we welcome Daria Soldatenko, Federation University Australia as the PhD Student representative. Following a competitive application process Daria was appointed to represent the views of CAUTHE student members on matters relating to CAUTHE business.

Elected members

- Chair – Associate Professor Judith Mair
- First Vice Chair – Professor Kirsten Holmes
- Second Vice Chair – Dr Catheryn Khoo-Lattimore
- Treasurer – Professor Noel Scott
- Secretary – Dr Edmund Goh

Co-opted members

- Dr Kylie Radel 2019 Conference Convener
- Dr Michael Hughes - Immediate Past Chair
- Dr Tamara Young - Immediate Past Conference Convener
- Associate Professor Leonie Lockstone-Binney - Kindred Associations liaison
- Dr Naomi Dale - PhD/ECR bursaries and workshops
- Professor Marianna Sigala – Journal and publications
- Dr Wendy Hillman - Special Interest Group coordinator



- Daria Soldatenko - PhD Student representative
- Dr Shelagh Mooney - Co-opted member
- Dr Ina Reichenberger - Co-opted member
- Dr Paul Whitelaw - Co-opted member

Other contacts

- Public Officer – Jennie Small
- Secretariat – Penny Jose

2018 Conference

by Judith Mair

Congratulations to Tamara Young, Paul Stolk and the team at the University of Newcastle for hosting an outstanding CAUTHE 2018 conference. Many delegates have expressed their gratitude for a thoughtful and well executed conference program and for the excellent social program.

The theme *Get Smart: Paradoxes and Possibilities* provided for stimulating and through provoking plenary and concurrent sessions, not to mention the entertaining Great Debate: 'Get Smart?', *why bother, given that tourist and industry choices are dumb and getting dumber*. So tight was the competition that the audience couldn't pick a winner!

There was a very positive response from those attending the PhD/ECR/MCA workshops prior to the conference. The workshops are always a great way for attendees to kick off the conference and this year was no exception. Attendees were impressed with the calibre of the workshop programs and the collegiality they promoted. The combination of activities for the various groupings was well received and the social media competition generated widespread activity throughout the conference. The

programs were a credit to Tamara, Gabrielle, Catheryn and the team.

The NewSpace Campus was a wonderful venue for this conference. While being modern, accessible and comfortable for delegates, it was also just right in terms of the size of the venue. This created an academic and social atmosphere well suited to the character and size of the conference. The City Hall with its stunning architecture was a lovely space for the plenary sessions and combined with the adjoining Christie Park worked well for catering.

The social program, including the networking event on campus, the welcome reception at the *Foghorn Brew House* and the conference dinner at the *Honeysuckle Hotel*, was a credit to the conference team. The early morning walks were a great addition for those who were willing to venture out early.

Well done team University of Newcastle on a great CAUTHE 2018!!



The Gala Dinner venue



Early morning walkers on Bathers Way

2018 Award winners

by Penny Jose

A total of 190 papers were submitted, with 163 presented at the conference. This comprised 37 full research papers and 114 working papers. In addition, 12 papers were presented in poster format as visual presentations. See full criteria and list of past winners at CAUTHE Awards

<http://cauthe.org/services/awards/>.

CAUTHE Award for Best Full Paper



The winners of the CAUTHE Award for Best Full Paper for their paper titled *Tourism Social Entrepreneurship for Sustainable Community Development: Review and Conceptual Framework* were Richard Aquino, Michael Lück and Heike Schänzel, Auckland University of Technology.

Reviewers' comments included

- 'I liked this paper and find it to be well constructed, argued and presented. It has great clarity and is across the relevant literature in the field'
- 'It is a very good paper'

The Bill Faulkner Memorial Award for Best PhD Paper

The winner of the Bill Faulkner Memorial Award for Best PhD paper for the paper titled *Examining the Antecedents*



and *Consequences of Customer Perceived Value of Periodic Hallmark Events* was Lizette Olivier, The University of Newcastle (co-author, Jamie Carlson).

Reviewers' comments included:

- 'A very well-written piece introducing the development of a well-designed theoretical framework'
- 'I am sure the conversation stimulated by presenting this work will enrich the conference'

The CAUTHE Award for the Best Poster



The winners of the award for their poster titled *The challenges of collaboration within regional small tourism firms in contributing to the destination brand* were Rachel Perkins and Catheryn Khoo-Lattimore, Griffith University.

Journal of Hospitality and Tourism Management Awards

Presented by Marianna Sigala, Editor-in-Chief

JHTM BEST PAPER AWARD



The Best Paper Award for their paper titled *Power in tourism stakeholder collaborations: Power types and power holders* by Hiroaki Saito, Ritsumeikan Asia Pacific University and Lisa Ruhanen, The University of

Queensland. The winning article was based on usage statistics and Scopus citation counts of the published papers and an assessment of the papers' contribution to the research field.

JHTM TOP REVIEWER AWARD



The 2018 Best Reviewer Award was presented to Professor Noel Scott from Griffith University. The decision for the top reviewer award was based on both the number and speed of the reviews, as well as the quality of the reviews provided by these individuals.

The full list of winners and free access to the winning papers until end June 2018 is available from Elsevier at [JHTM 2017 Best Papers & Reviewers Awards](#).

Hospitality & Society Best Paper



Presented by Alison Morrison, Emeritus Prof William Angliss Institute

The Hospitality & Society award for the best hospitality paper titled *The walled off: The paradoxes and promises of Banksy's hotel in Palestine* by Freya Higgins-Desboilles, University of South Australia.

PhD Scholar bursaries



The CAUTHE Executive committee awarded four PhD scholar and one early career researcher bursaries, which comprise a grant towards conference registration, travel and accommodation expenses.

THE PHD SCHOLAR BURSARY WINNERS

- ➔ Richard S Aquino, Auckland University of Technology
- ➔ Sarath Munasinghe, Auckland University of Technology
- ➔ Kim Nelson, Charles Sturt University
- ➔ Dung Le, Griffith University

ECR BURSARY WINNER

- ➔ Michael Volgger, Curtin University



Book Awards

BEST PAPER ON WOMEN IN TRAVEL
Awarded by Catheryn Khoo-Lattimore & Erica Wilson

- ➔ *Hijababes travel: Insights from Asian female Muslim millennial travelers* by Eunice Tan, Barkathunnisha, Abu Bakar, Tania Lim and Sumesh Nair, Murdoch University.



BEST PAPER ON QUALITATIVE METHODOLOGIES
Awarded by Wendy Hillman and Kylie Radel

- ➔ *Women's empowerment and entrepreneurship is a key driver of sustainable rural tourism: a Bangladesh based study on Sundarbans women's voices and experiences* by Jakia Rajoana, The University of Hull
- ➔ *The storied self in tourism spaces: qualitative narrative methodology as a framework for understanding self-identity in Niseko, Japan* by Kim Nelson, Angela T. Ragusa and Rosemary Black, Charles Sturt University.

Social media awards

Presented at the Closing Ceremony by Marianna Sigala

- ➔ For a champion performance in online engagement (participation in online discussions and number of comments) Sari Lenggogeni, The University of Queensland.
- ➔ For a champion performance in online promotion (number of online posts and channels used) Effie Lagos, William Angliss Institute.
- ➔ For the for the best conference photo Richard Aquino, Auckland University of Technology (pictured below).



Winning photo: *The times are changing – the perfect time to talk about the paradoxes and possibilities in tourism and hospitality, in Australia's coolest city*

Bursary winner testimonials

Dr Michael Volgger

It was a great honour being awarded the 2018 CAUTHE Award for Early Career Researcher Bursary for my paper on 'Smartly reconfiguring a tourism destination: Learnings from an innovation case'. The 28th CAUTHE Conference in Newcastle was an inspiring event, which allowed me to get new stimuli for my research, meet new and interesting people and gather with friends. Although I am primarily research-focused in my daily work, I was motivated to expand my horizon by participating in several teaching-oriented sessions at the CAUTHE

Conference. I found them particularly creative, innovative and enticing.

Similarly, the conference conveners Tamara and Paul did an amazing job in delivering on their conference promise (or was it a solicitation?): 'get smart'. I personally found Day 1 with the ECR and MCR Workshops exceptionally helpful in becoming smarter academics. The day touched upon various paradoxes and possibilities at the crossroads between academia and industry and at the crossroads between old and new research quality assessments.

'Smart' is often about digital and new communication technologies. Interestingly though, for me the single most valuable element in the conference was an 'old-fashioned' face-to-face mentoring session with my senior mentor. I got the impression that the CAUTHE mentoring is a powerful format – timeless, valuable and smart. I can only hope that it will be retained for the future, so that others may have the opportunity to make the same insightful experience.

Bursary winner testimonials, cont.

Kim Nelson

CAUTHE 2018 was both my first conference and my first CAUTHE. I am from a regional university in NSW, in which I am the only tourism PhD student. Attending the 2018 CAUTHE gave me for the first time, total immersion in a space filled with people who were also deeply interested in understanding the phenomenon of tourism and how it shapes, and is shaped by our social, cultural, and natural environments. Each day of the conference I was greeted with a buffet of session options on offer, which allowed me to gain knowledge of a diverse range of research areas.

Attending CAUTHE 2018 gave me the opportunity to present my work and receive valuable feedback which will be woven into my PhD thesis. Above all, what I found the most valuable part of my CAUTHE experience was the opportunity it provided for connection. From the PhD workshop day, which launched me into instant friendships with others on the PhD journey and a phenomenal mentor, to the informal chats in sessions and at lunch times with scholars of all levels who were all incredibly generous with their knowledge and experience. These experiences of connection and shared knowledge are what will shape my own research now and into the future. Attending CAUTHE 2018 has allowed me to become part of a network of tourism scholars who are committed to making an ongoing contribution to unpacking what is happening in tourism spaces.

Richard Aquino

Being at the early stage of my doctoral studies, the CAUTHE Conference has given me direction, inspiration, and a stronger motivation towards undertaking the next steps of my academic journey. Participating in the PhD Workshops provided a better picture of what academic life is like, the rewards of being a tourism and hospitality academic, and the tangible and intangible actions for embarking on this career. The sessions updated my knowledge in the field, based on the recently developed work in Australasia and beyond. For me, the highlight of this academic event was the chance to socialise with a multitude of individuals, who are world-renowned experts in their respective fields. It was an honour to meet the 'faces-behind-the-citations' and inspiring to listen to their stories and professional advice. Likewise, attending this

conference strengthened my motivation to move forward in my academic endeavours, because being awarded a PhD Scholar Bursary to attend this event was a significant milestone. My participation at the CAUTHE Conference is indeed one of my memorable life experiences. I am taking this chance to express my sincerest gratitude to my mentors for helping me make this possible, and to the CAUTHE bursary committee for giving me this wonderful opportunity. Thank you.

Sarath Munasinghe

My experience at CAUTHE 2018 has already made it one of the best conferences that I have attended, and I have some good reasons to say so. To me, CAUTHE is a good example of an innovative and comprehensive academic conference – the content of the four-day programme is evidence of this. The PhD/ECR workshop was interesting and very useful for researchers; the expert panel members' advice and the 'meet the editors' session invited re-thinking of how to connect our life-in-front of a computer screen with the industry and broader spectrum of academia. The session 'No supervisors allowed' added character to the conference experience as it not only allowed us as doctoral students to discuss personal and professional level issues we came across, but also provided an opportunity to learn from peers, of the personal strategies they employ to help them through highly stressful journeys.

The mentoring session was a new experience to me at a conference and the expert advice on diverse matters relevant to career advancement have life-time relevance and importance. Special interest group meetings and ample opportunities to network with like-minded people encouraged us to engage in collaborative research work. Also, the diverse topics covered in keynote speeches and concurrent paper presentations highlighted the paradoxes and opportunities that demand attention from both industry and academia now and in the future. Being thankful for providing me with an unforgettable conference experience, I wish CAUTHE all the success in its contribution to the development of global tourism and education.

Dung Le

Since I started my PhD at Griffith University, my colleagues kept telling me about CAUTHE and how amazing it is. That's why when I knew that my paper was accepted for the CAUTHE 2018 conference, it was 'a dream come true'. I was excited but also nervous to prepare my first presentation at such a big international tourism conference. Luckily, the first day was well-designed to just make me calm down. I had the opportunity to listen to experienced researchers sharing their experiences and even to be mentored by a great scholar, Associate Professor Pierre Benckendorff. Their advice and guidance were so valuable for PhD students like me in developing our academic careers.

The highlights of the conferences were the inspiring speeches of Professor Sara Dolnicar and Professor Cathy Hsu. I felt a bit overwhelmed to find myself surrounded by leading tourism researchers. However, it was a pleasant surprise to find out how friendly and supportive they are. I did my presentation on the last day of the conference and got many constructive comments to improve my work.

After all, the gala dinner was a perfect ending with great music, good food and wonderful dance. I made so many new friends at CAUTHE 2018 conference and we can't wait to meet again at CAUTHE 2019 conference in Cairns. I just want to say a big 'thank you' to the organisation committee for putting off a great conference. It is my big honour to be awarded a CAUTHE 2018 bursary.

2018 PhD workshop

by Catheryn Khoo-Lattimore

Fifty PhD students and ten Early Career Researchers (ECRs) participated in the Bill Faulkner Workshop on 4 February 2018 that kicked off the CAUTHE conference. With the aid of lollies and chocolates, the delegates were divided into groups for ice-breaking and introductions. The opening session began with a panel on preparing for the academic job market. Panel members comprise David Solnet, Erica Wilson, Girish Prayag, Leonie Lockstone-Binney and Edmund Goh.

After morning tea, Nathaniel Bavinton gave a presentation on how he transferred the knowledge from his PhD to working for the council. In the afternoon, Elaine Yang, Phoebe Everingham and Aaron Tham led the delegates into a 'No-Supervisors-Allowed Secret Session'!

This was followed by the traditional CAUTHE mentoring session where two students were appointed a Professor/Associate Professor to discuss their career trajectory.

The day ended with 'Meet-the-Editors' session with Sara Dolnicar, Cathy Hsu, Catheryn Khoo-Lattimore and Marianna Sigala and chaired by Judith Mair. The following sections feature the experiences of two delegates at the workshop.



Meet the Editors Session with Sara Dolnicar, Cathy Hsu, Catheryn Khoo-Lattimore and Marianna Sigala.



Rachel Perkins (R) with Assoc Prof Judith Mair and in the PhD workshop mentoring session

My PhD Motivation Makeover

by Rachel Perkins, Griffith University

I can say nothing but positive things about my experience at the PhD Workshop at CAUTHE 2018. The first session of the workshop provided insights into preparing for the academic job market, followed by the second session, which focused on how a PhD can be translated in industry. I found the contrast of these two workshops really interesting, and it provided me with valuable insights and some practical tools on how to focus my energies during my PhD journey. Some of my peers had decided that academia was their future, some of my peers were planning to head into industry after graduation, and some of us (like me) were still undecided, but nevertheless, the information provided in the morning sessions was useful to each of us.

Following the morning session, there was a lot of excitement about the 'No Supervisors-Allowed Secret Session'. It was an opportunity to ask questions, vent, share stories and offer support to one another in a relaxed environment, supported by Elaine, Phoebe and Aaron, who could all contribute unique insights into their experiences with supervisor relationships.

Next was my favourite part of the day, which was the mentor session. I was lucky enough to be mentored by Judith Mair who was so encouraging, and provided advice that, while specific to each of us mentees and the stage we were at, was also very relevant to us as a collective too.

The day finished with advice for publishing during our PhD, and with full heads, full bellies and full hearts too, the day concluded. The workshop was not just a forum to receive information, but it made me feel understood, supported, and importantly, motivated to strive for success in my PhD journey.

I am so appreciative for the opportunity to attend and want to sincerely thank Dr Catheryn Khoo-Lattimore and her incredible team for my motivational makeover.

My PhD Journey

by Sarath Munasinghe, Auckland University of Technology

As a PhD candidate who is getting closer to submission, I found the first half of the workshop particularly useful as its focus was on preparing us for the job market. The session with an expert panel brought into light some critical aspects of present-day employers' expectations. The insights shared by the expert panel, largely drawn from their personal experiences, were of immense help for guiding careers after studying.



These insights were finely complemented by the session on 'Transferring academic knowledge to industry careers', which showcased how to connect the academia

with the industry in a more practical way.

The afternoon was about the PhD journey and getting published. I am certain that every PhD candidate who were present enjoyed the second half of the workshop, which brought our attention to managing individual PhD journeys while making our contributions to the respective fields available to the academia through publishing.

The session on 'Meet the editors' added a lot of character to the conference. It was an opportunity to learn the secrets of getting published from some of the key journal editors in tourism under a single roof, and an event that most conference goers are unlikely to experience otherwise. The workshop attempted to help us realise how to make our long, isolated, and stressful journey rewarding. The session of 'No supervisors allowed' deserves a mention, for, as I observed, it was of immense psychological support to the PhD candidates at every stage of their journeys; we could share the secrets of success and pains of hardships. Overall, the workshop demonstrated a delicate mix of novelty, variety and fruitfulness that CAUTHE brought into academic conferences.

Above: Sarath Munasinghe at CAUTHE 2018

2018 ECR/MCA workshop

by Naomi Dale

For the first time at CAUTHE ECR and MCA participants combined for the afternoon workshop. This format was well received with some great feedback after an interesting selection of presentations.

Presentations

ORGANISATIONAL CITIZENSHIP BEHAVIOUR
Erica Wilson (SCU) and Candice Harris (AUT) presented on Organisational Citizenship Behaviour (or OCB). This rarely discussed, yet important topic includes positive behaviours and our service to the discipline. It was recommended we shape our service around a strong narrative and be guided by our passions. There was a range of questions on how we can re-craft our jobs to make this work for both our institution and our own goals.

RESEARCH IMPACT

Brent Ritchie, Gabby Walters (UQ) and Anne Hardy (UTAS) presented an engaging session about the why, how and an example of research impact. We discovered it is a little tricky to measure impact, considering inputs and outputs and our research impact pathway. Engagement was described as something with mutually beneficial outcomes for our research end-user, and the emphasis shift to co-supervision and internships.

We need to focus on research income and HDR completion alongside standard measures of quality. We also need to work on lack of awareness of what we as academics can do and we discussed ways to get famous via social media, profiles and expert lists. An excellent example of research impact 'from the start' was then presented by Anne on the Tourism Tracer app.



Above: Leo Jago presents the Fellow Award to Richard Robinson.

Top right: New Fellow Sara Dolnicar

Fellows

by Leo Jago



Election of new Fellow

At the opening session of the 2018 CAUTHE Conference, it was announced that Professor Sara Dolnicar from the University of Queensland had been elected a Fellow of CAUTHE in recognition of her contributions to CAUTHE and to the field of tourism studies. As Sara was 'missing in action' at the time of the announcement, the presentation was repeated prior to her keynote address the following day. Sara remains the only CAUTHE Fellow to have been inducted twice!!!!

Fellow Award for Education

Dr Richard Robinson, senior lecturer at The University of Queensland, was the recipient of this year's CAUTHE Fellow Award for Education. Over many years, Dr Robinson has been an active and most passionate educator in the field of hospitality and this award provides some recognition of his achievements in this field.

Kindred associations

by Leonie Lockstone-Binney

MOU's with Kindred Associations

CAUTHE has committed to continue its longstanding relationship with kindred associations ANZALS and SMAANZ through renewal of Memorandum of Understanding (MoU) with each organisation for an additional two-year period from May 2017.

In addition, CAUTHE signed a new MoU with the Tourism Futures Education Initiative (TEFI) in July 2017. Both organisations agree to communicate about planned events and

conferences to consider opportunities for collaboration as well as provide benefits to their members. For further information about CAUTHE's kindred association relationships with ANZALS, SMAANZ and TEFI, please visit: <http://cauthe.org/networks/associations/>

Joint initiatives with SMAANZ

WEBINARS

Looking to expand benefits for student members, CAUTHE has engaged with our

kindred association SMAANZ to offer a range of training sessions throughout the year.

The first of these sessions to be held on **28 March 3-4pm** is a webinar on the topic *HDRs and social media: Why, how to get started, build your profile, and tweet it up*. Speakers are Dr. Ashleigh Thompson, Lecturer, La Trobe University and Kim Encel, PhD Candidate, Deakin University. To register, contact Katherine Raw, SMAANZ Student Representative at: kraw@swin.edu.au

MID-YEAR CONFERENCE

A full-day HDR conference will be held on **Friday 20 July 2018** in Brisbane, after each association's mid-year meeting. The conference program will be of broad interest to the HDR membership of CAUTHE and SMAANZ. More information to come.

Where are they now?

by John Hall and Leonie Lockstone-Binney

2008 Best paper award winner

John and Leonie had the pleasure of receiving the 2008 Best Paper Award at the CAUTHE Conference at the Gold Coast for a paper titled *Analysis of satisfaction at Gallipoli on ANZAC Day, 2007: Results of a survey of event participants*.

The paper was co-authored with their PhD candidate at the time (now Dr John Basarin) and built upon his PhD study of battlefield tourism at the Gallipoli site.



Leonie Lockstone-Binney

Since 2008, after spending 10 years at Victoria University progressing from Lecturer to Associate Professor, Leonie departed VU in 2015 to take up the inaugural role of Associate Dean (Research) at William

Angliss Institute, for which she has an Institute wide remit to foster the Institute's emergent research culture and staff research capacity.

As an early career academic at the time of the 2008 Best Paper Award, the accolade was particularly valuable in assisting Leonie to evidence her emerging research track record, which was further bolstered in 2010 with her receiving the CAUTHE Fellows Award at the 2010 CAUTHE Conference in Tasmania.

John Hall



John has continued to work at Deakin University progressing to become Professor of Marketing. Since 2015 he has been Head of Department for the Department of Marketing, Faculty of Business & Law.

For John and Leonie, the 2008 article was their first joint research paper, which has subsequently led to a long-standing collaboration resulting in

- ➔ five journal articles published in A-ranked outlets, and
- ➔ four refereed papers presented at leading national and international tourism and marketing conferences,
- ➔ one of which attracted a subsequent award for Best Paper in Track (Arts & Heritage Marketing) at the 2013 Academy of Marketing Conference in the UK.

The collaboration continues to this day, thanks in part to their early success at the 2008 CAUTHE Conference. Thanks CAUTHE!

JOURNAL BY MARIANNA SIGALA

The Journal of Hospitality & Tourism Management (JHTM) is implementing two innovative events for promoting research and the journal this year.

Research symposium

The 2018 JHTM Research Symposium will be held from **3 – 4 May 2018** at the University of South Australia, Adelaide. The symposium aims to bring researchers together to network, discuss and form collaborations for conducting and advancing research in the field of tourism, hospitality and events. It also aims to support scholars to publish their research as well as to celebrate the successes of the JHTM. The program and the theme are designed to facilitate the development of a special issue for the JHTM on the theme of Customer Experience. There will be a keynote presentation, panel discussions and paper presentations on 3 May and a half day workshop on design thinking in tourism on 4 May. To submit a paper and register for this event, visit: <http://cauthe.org/2018-journal-of-hospitality-tourism-management-jhtm-research-symposium/>

Paper Hackathon

A JHTM Paper Hackathon will be held during the 2018 EuroCHRIE conference from **6 – 9 November** in Dublin, Ireland. The goal is to support tourism researchers to form partnerships with the aim to develop and pitch for a paper publication on JHTM.

FORMAT

In this intense two-day paper hackathon teams of researchers will be formed and work towards the development of a study/paper proposal (paper-a-thon), which they will then present to an evaluation panel. Teams will work under the mentorship of prominent tourism scholars and will receive constructive and valuable feedback for their research proposals. Participants with highly evaluated papers will be invited to submit their completed manuscripts for a fast-tracked review process and a possible publication at the JHTM (within 2019).

For more information on how to participate in the Paper hackathon, please visit

- ➔ <https://www.eurochrie18.org/hackathon>
- ➔ <http://cauthe.org/call-for-participation-jhtm-hack-a-thon-eurochrie-2018/>

KEY DATES

RESEARCH SYMPOSIUM
3 – 4 May 2018, University of South Australia

- ➔ **PAPER SUBMISSION DEADLINE: 30 MARCH**
- ➔ **REGISTRATION DEADLINE: 25 APRIL**

PAPER HACKATHON
6-9 November 2018, EuroCHRIE Dublin

CAUTHE 2019 Conference

by Kylie Radel

CQUniversity is delighted to host the CAUTHE 2019 conference in Cairns, Australia, from **11-14 February, 2019**. The theme of the conference is *Sustainability of Tourism, Hospitality and Events in a Disruptive Digital Age*.

Program

The conference promises to deliver an outstanding academic program, with subthemes focused on emerging trends such as wellness, well-being and quality of life; tourism and the creative industries; tourism and food; remote area tourism; Indigenous and cultural tourism; disruptive and emerging technologies; climate change; and a wide range of other key areas.

Workshops and site visits

Delegates will also be able to take part in an extensive range of pre and post conference workshops and site visits (at additional costs) to engage with the conference themes 'up close and personal' in the amazing reefs, islands, rainforests, and the beautiful Atherton Tablelands.

Keynote speakers

Keynote speakers currently include:

- Professor Dimitrios Buhalis (Head of Department Tourism and Hospitality, Director of the eTourism Lab and Deputy Director of the International Centre for Tourism and Hospitality Research, at Bournemouth University, UK)
- Professor Regina Scheyvens (Professor and Co-Director of the Pacific Research and Policy Centre, within the School of People,

Environment and Planning, Massey University, NZ).

Other keynote speakers will be announced through the conference website.

Location

The host city of Cairns is the gateway to Far North Queensland, Australia. CAUTHE 2019 will be held at the outstanding location of the Pullman Cairns International. Cairns city has a wide range of accommodation to suit all budgets and tastes. The city has over 135 accommodation listings including hostels, backpacker lodges, motels, and self-contained apartments. It also has excellent restaurants, bars and five-star entertainment and a range of other tourism experiences including the World Heritage areas of the rainforest and the Great Barrier Reef. Cairns is accessible by car, train, or through direct flights to Cairns International Airport.

Call for Papers

The CAUTHE 2019 website has been launched and the first Call for Papers is available for delegates to consider the full range of streams and themes.

For more information about the conference see the CQU CAUTHE 2019 Conference website at <https://www.cqu.edu.au/about-us/structure/schools/bl/cauthe-2019>

We look forward to welcoming CAUTHE 2019 delegates to Cairns, our World heritage areas and Queensland's tropical north.

For more information about Cairns:

- Cairns Information <http://www.cairns-australia.com/cairns-tourist-information.html>
- Cairns Regional Council <http://www.cairns.qld.gov.au/region/tourist-information>



CAUTHE Newsletter

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