

Conference Programme

MONDAY 11 FEBRUARY

8.00am	Registration Opens	STEWART FOYER
9.00am	PHD and Early Career Researcher Workshop	COMMERCE BLDG
2.00pm	Mid-Career Academic Workshop	YOUNG FARMERS CLUB
5.00pm	CAUTHE Executive Powhiri Practice	STEWART 1
6.00pm	Welcome BBQ – Lincoln University	STEWART BLDG (OUTSIDE AREA)

TUESDAY 12 FEBRUARY

7.00am	Registration Opens	STEWART FOYER
8.20am	Delegates to assemble for Powhiri	FORBES BLDG (OUTSIDE)
8.30am	Powhiri and Official Opening (Traditional Maori Welcome)	IVEY HALL
9.45am	Morning Tea	STEWART FOYER
10.15am	Introduction, Conference Notices	STEWART 1
10.20am	Keynote Speaker – Tim Hunter <i>CEO, Christchurch & Canterbury Tourism, RTO</i> Christchurch: Earthquakes and Tourism	STEWART 1

11.20am Parallel Session 1

	1.1	1.2	1.3	1.4
	<i>Risk, Resilience, Response I: Christchurch</i>	<i>Indigenous Tourism</i>	<i>Hospitality, Tourism and New Technologies</i>	<i>Protected Areas, Wildlife and Tourism</i>
	ROOM: COMMERCE 1 CHAIR: HAZEL TUCKER	ROOM: COMMERCE 2 CHAIR: SIMON LAMBERT	ROOM: COMMERCE 6 CHAIR: PETER KIM	ROOM: COMMERCE 3 CHAIR: STEPHEN ESPINER
11.20am	The Response to the Christchurch(s) Earthquake by the Tourism Sector <i>Susanne Becken</i>	Joining Forces: Researching Clusters and Networks in Maori Tourism Business Settings <i>Anna Thompson, Diane Ruwhiu</i>	Who Moved My Cheese? Nibbling on Word of Mouse for Destination Choice <i>Aaron Tham, Glen Croy, Judith Mair</i>	Tourism, Marine Protected Areas and Resilience: A Consideration of the Island of Bali, Indonesia <i>Mirza Pedju, Mark Orams</i>
11.40am	Impacts of the Christchurch Earthquakes on Regional Tourism Activity: An Empirical Investigation into Tourism Businesses in Christchurch and Canterbury <i>Caroline Orchiston</i>	Outside the Box: The Coorong Wilderness Lodge and the Story of Planning Failures <i>Freya Higgins-Desbiolles, George Trevorrow, Syd Sparrow</i>	Snapping Hospitality and Leisure-Related Deals: Purchase Decisions In Online Group Buying Contexts <i>Morakot Ditta-apichai, Ulrike Gretzel, Uraiporn (Ping) Kattiyapornpong</i>	Conflict at Sea: Shark Tourism vs Paua Diving <i>Fernando Oyarzun</i>
12.00pm	The Challenges of Spatial Disruption -Accommodation Providers' Hosting Experience in Post-Earthquake Christchurch <i>Jude Wilson</i>	Alcohol and Hospitality – Operational Decisions on a Marae <i>Erwin Losekoot, David Sherlock</i>	Experiences, Co-Creation and Technology: A Conceptual Approach to Enhance Tourism Experiences <i>Barbara Neuhofer, Dimitrios Buhalis, Adele Ladkin</i>	Marine Tourism Gone Wild: Visitation to New Zealand's Most Popular Marine Reserve <i>Sharon Race, Mark Orams</i>

12.20pm Australian Traveller's Perceptions of Christchurch After the 2011 Earthquake
Gabrielle Walters, Brent Ritchie, Judith Mair

Preserving Culture or Destination Branding?: World Heritage Status for Tana Toraja
Yoshi Abe

Does Computer Literacy have a Role to Play in Tourists' Internet Usage?
Rana Dadpour

12.40pm Lunch STEWART FOYER

1.40pm Parallel Session 2

	2.1	2.2	2.3	2.4	2.5
	<i>Risk, Resilience, Response II</i>	<i>Visitors, Values, Motives and Experiences</i>	<i>Heritage Tourism</i>	<i>Hospitality and Tourism Futures</i>	<i>Wildlife and Tourism</i>
	ROOM: COMMERCE 1 CHAIR: BRENT RITCHIE	ROOM: COMMERCE 2 CHAIR: TRACY BERNO	ROOM: COMMERCE 6 CHAIR: DAVID FISHER	ROOM: COMMERCE 3 CHAIR: MIRIAM FIRTH	ROOM: COMMERCE 5 CHAIR: HAMISH RENNIE
1.40pm	Apocalypse without Dystopia: The Production of Post-Earthquake Tourism <i>Hazel Tucker, Eric Shelton</i>	International Visitor Encounters with Local Food: A Preliminary Conceptual Framework <i>Serli Wijaya, Brian King, Thu-Huong Nguyen</i>	Nostalgic Automotive Yearnings on the Road to the Museum <i>Gary Best</i>	Ethnic Diversity in Hospitality Firms: A Conceptual Framework and Research Propositions <i>Ashokkumar Manoharan, Michael Gross, Shruti Sardeshmukh</i>	Growth in the Economic Benefits of Whales as a Tourism Attraction In Vava'u, Tonga <i>Mark Orams</i>
2.00pm	Leadership in the Phase of Disaster Recovery Evidence from Japan <i>Birgit Muskat, Hitomi Nakanishi, Deborah Blackman</i>	The Influence of Food Involvement on Australian Consumers' Perceptions of Korean Ethnic Food Attributes and Food-Related Travel Preferences <i>Aise KyoungJin Kim</i>	Battlefield Tourism and the Visitor Experience: The Case of Culloden <i>Paul Willard, Warwick Frost, Clare Lade</i>	Addressing Strategic Flexibility in Emerging Tourism Destination: Empirical Evidence from Slovenia <i>Larry Dwyer, Ljubica Knezevic Cvelbar, Deborah Edwards, Tanja Mihalic</i>	Does the End Justify the Means? Valuing Individual Wildlife for Tourism <i>Michael Hughes, James Caitlin, Tod Jones, Roy Jones, Roderick Campbell</i>

2.20pm	<p>Exploring the Need for Tourism-Led Crisis Management</p> <p><i>Michelle Scarpino, Ulrike Gretzel</i></p>	<p>A Framework of Social Out-Group Interactions in Tourism Settings</p> <p><i>Ina Reichenberger</i></p>	<p>Who Controls the Local Government Policy Narrative About Museums in New Zealand? Interrogating the Museum Perspective</p> <p><i>Jane Legget</i></p>	<p>Applications of Construal Level Theory to Promotional Strategies in the Hotel Industry</p> <p><i>BeomCheol (Peter) Kim, Jungkeun Kim, Jae-Eun Kim</i></p>	<p>“I Just Thought That They Were Just Frolicking”: Anthropomorphism and Learning During Guided Wildlife Tours</p> <p><i>Jonathan Spring</i></p>
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2.40pm	<p>Be Prepared or She'll Be Right? Terrorism, Hotels and Mega Events in New Zealand</p> <p><i>Cyril Peter, Erwin Losekoot, Jill Poulston</i></p>	<p>Exploring Migrants' Leisure Participation and the Mediating Role of Place Attachment and Community Embeddedness on Acculturative Stress</p> <p><i>Hazreel Hasmi, Michael Gross, Christina Scott Young</i></p>	<p>Experiences of Visitors to Heritage Sites in New Zealand – A Structural Equation Model</p> <p><i>Thu Trinh, Chris Ryan</i></p>	<p>Young Traveller Commercial Accommodation Selection: The Role of the Travel Destination</p> <p><i>Nadiyah Anuar, Antony Brien, Joanna Fountain</i></p>
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3.00pm	<p>The Evolution of a Cooperative Approach to Government Travel Advisories in Australia between the Travel Industry and the Australian Dept. of Foreign Affairs and Trade</p> <p><i>David Beirman</i></p>	<p>VFR Travel: The Host Experience of the Polynesian Community in Auckland</p> <p><i>Heike Schänzel, Monique Brocx</i></p>	<p>International Travel and Leisure Company Performance: Key Yield Ratios</p> <p><i>Jenny Cave, Stuart Locke, Nirosha Hewa Wellalage, Kartick Gupta, Nina Prebensen</i></p>
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3.20pm	Afternoon Tea	COMMERCE FOYER
3.30pm	CAUTHE AGM	COMMERCE 1
4.45pm	CAUTHE Directors Meeting	COMMERCE 1
5.15pm	Transport Departing Lincoln for Hospitality Hub / Ferrymead	BUS STOP MAIN ENTRANCE

WEDNESDAY 13 FEBRUARY

7.30am	The CAUTHE Heads of School Breakfast Meeting	D6 - LANDSCAPE BLDG
8.00am	Registration Opens	STEWART FOYER
9.00am	Keynote Speaker – Professor Regina Scheyvens <i>Massey University, NZ</i> Sun, Sand, and Social Responsibility: Can Tourism Corporations Save the World?	STEWART 1
9.50am	Announcements	STEWART 1
10.00am	Morning Tea	STEWART FOYER

10.20am Parallel Session 3

	3.1	3.2	3.3	3.4	3.5
	<i>Risk, Resilience, Response III</i>	<i>Community and Sustainability</i>	<i>Visitors, Values, Motives and Experiences</i>	<i>Events, Festivals and Sport Tourism</i>	<i>Research Methods</i>
	ROOM: COMMERCE 1 CHAIR: DAVID BEIRMAN	ROOM: COMMERCE 2 CHAIR: JENNY CAVE	ROOM: COMMERCE 6 CHAIR: ELIZABETH ROBERTS	ROOM: COMMERCE 3 CHAIR: MARG DEERY	ROOM: COMMERCE 5 CHAIR: KEVIN MOORE
10.20am	How Dangerous is Norway? Risk Perceptions Before and After Utøya <i>Katharina Wolff, Svein Larsen, Rouven Doran</i>	Establishing a Community-Based Tourism Network in Timor-Leste: Opportunities and Prospects <i>Denis Tolkach, Brian King</i>	Babies on Planes: Whose Rights and Responsibilities? <i>Jennie Small, Candice Harris</i>	Productivity and Event Management Systems: The Marriage of Technology and Special Events <i>Heather Kennedy-Eden, Ulrike Gretzel</i>	Netnography in Qualitative Tourism Research <i>Mucha Mkono</i>
10.40am	Health and Safety Risk Perceptions and Behaviour of Australian Outbound Travellers <i>Jie Wang, Brent Ritchie, Bernadette Watson, Monica Chen</i>	A Destination’s Process of Absorbing Tourists, a Community Perspective <i>Jordi Datzira-Masip, Sue Beeton, Gary Best</i>	Family Experiences of Visitor Attractions: Opportunities for ‘Family Time’ and ‘Own Time’ <i>Joanna Fountain, Emma Stewart, Nora Körner</i>	An Investigation into The Likelihood of Return Visits for a Dunedin Hotel After Hosting Events Such as the Rugby World Cup <i>Rachel Byars, Madelene De Klerk</i>	Toward Theoretical Understanding of Adventure Guide Experiences Through Autoethnography <i>Susan Houge Mackenzie, John Kerr</i>

<p>11.00am The Challenges of Managing Adverse Food Reactions: 2000 Years and Counting</p> <p><i>Jessica Derham, Warwick Frost, Lisa Melsen</i></p>	<p>Volunteer Tourism Agencies as Intermediaries; Communities' Empowerment Through the Production of New Knowledge</p> <p><i>Rana Dadpour, Stephen Wearing</i></p>	<p>First Time Versus Repeat Visitors: The Case of the South African National Zoological Gardens</p> <p><i>Uwe Hermann, Liezel du Plessis, Willem Coetzee</i></p>	<p>A Learning Organisational Approach to the Management of Food Festivals: A Case Study of the Ludlow Marches Food and Drink Festival</p> <p><i>Liz Sharples, Howard Lyons</i></p>	<p>The Temptation of Dynamic Online Survey Questions – Should We Resist it?</p> <p><i>Sara Dolnicar, Duncan Rintoul, Bettina Grün</i></p>
<p>11.20am Attitudes of Potential Inbound Visitors to the Maldives Towards an Anti-Tourist Incident</p> <p><i>Aishath Shakeela, David Weaver</i></p>	<p>Local Administrative Structure and Special Economic Zone for Sustainable Tourism in Thailand</p> <p><i>Jutamas Wisansing, Udom Hongchatikul</i></p>	<p>Perceived Value and Satisfaction of the 'Working Holiday' Program in Australia</p> <p><i>Insun Sunny Lee, Timothy Jeonglyeol Lee</i></p>	<p>Hogmanay: From Celtic History to Global Event</p> <p><i>Judith Mair, Elspeth Frew</i></p>	<p>What is the Return from Spending on International Tourism Marketing?</p> <p><i>Larry Dwyer, Peter Forsyth, Ray Spurr, Tien Duc Pham</i></p>
<p>11.40am The Research Interface Between Biosecurity and Tourist Behaviour</p> <p><i>Kevin Moore, Mark McNeill</i></p>		<p>Not on Vacation: Triggering Travel in Response to Trauma</p> <p><i>Kylie Radel, Wendy Hillman</i></p>	<p>Models of Sports Events Management and Volunteer Motivation</p> <p><i>Karen Smith, Kirsten Holmes, Christine Storer, Leonie Lockstone-Binney, Tom Baum</i></p>	<p>Forecasting Visitor Arrivals From the US to China: A Comparison of Model Performance</p> <p><i>Gang Li, Doris Chenguang Wu, Haiyan Song</i></p>

12.00pm Lunch

STEWART FOYER

1.00pm Industry Round Table (Invited delegates only)

COUNCIL ROOMS

1.00pm Parallel Session 4

	4.1	4.2	4.3	4.4	4.5
	<i>Global Change and the Environment</i>	<i>Community and Sustainability in Hospitality and Tourism</i>	<i>SIG – Emerging Markets</i>	<i>Educating and Developing Human Resources in Hospitality and Tourism</i>	<i>SIG - Volunteer Tourism</i>
	ROOM: COMMERCE 1 CHAIR: JAMES HIGHAM	ROOM: COMMERCE 2 CHAIR: HUBERT JOB	ROOM: COMMERCE 6 CHAIR: BYRON KEATING/SAM HUANG	ROOM: COMMERCE 3 CHAIR: TONY BRIEN	ROOM: COMMERCE 5 CHAIR: KAREN SMITH
1.00pm	Destination Boycotts and Iconic Wildlife: The International Tourist Response <i>Barbara Koth</i>	Exploring the Capacity of Local Communities for Sustainable Tourism Development in Alpine Protected Areas <i>Sophia Imran, Khorshed Alam, Narelle Beaumont</i>	An Exploratory Study on Chinese Outbound Tourists’ Affective Experiences <i>Xuhua (Michael) Sun, Songshan (Sam) Huang, Graham Brown</i>	Action Research and Action Learning: Tourism Education on the Edge of Something Big <i>Leone Cameron</i>	Programme Monitoring and Evaluation in Volunteer Tourism: Towards a Critical Approach <i>Jessica Taplin, Dianne Dredge, Pascal Scherrer</i>
1.20pm	Environmental Management Practices in the Green Accommodation: A Cross-Cultural Tourist Perspective <i>Aise KyoungJin Kim, Michael Hughes</i>	Residents’ Perspectives of Community-Based Natural Resource Management in Dinokeng <i>Willem Coetzee, Louise Sime, Justice Chokuda</i>	Thunder Down Under? Chinese Students’ Preferences for Australia’s Tourism Experiences <i>Karen Hughes, Jie Wang, Lavender Shu</i>	Elearning Courses on Travel Destinations. An Exploratory Study on Indian Travel Agents Perspective <i>Nadzeya Kalbaska, Lorenzo Cantoni</i>	It’s My Holiday Too! An Agency Theory Analysis of Volunteers as Tour Guides <i>Millicent Kennelly, Matthew Lamont</i>

1.40pm	<p>Regulation For Business? Corporate Self-Regulation and its Implications for Climate Change Governance in Tourism</p> <p><i>Melanie Stroebel</i></p>	<p>Exploring Links between Tourism and Agriculture in Sustainable Development. A Case Study of Kagbeni VDC, Nepal</p> <p><i>Laxmi Gurung, David Simmons, Stephen Espiner</i></p>	<p>Examining the Use of Photographs in Blogs of Chinese Visitors to New Zealand</p> <p><i>Minghui Sun, Chris Ryan</i></p>	<p>Towards a Framework for Development of Qualifications in Aviation Management in South Africa</p> <p><i>Liezel du Plessis, Uwe Hermann</i></p>	<p>Constraints Across the Volunteer Life Cycle: Implications for Australian Tourism Organisations</p> <p><i>Kirsten Holmes, Leonie Lockstone-Binney, Margaret Deery</i></p>
2.00pm	<p>An Estimate of Bali Tourism's Greenhouse Gas Emissions</p> <p><i>Alexandra Law, Terry De Lacy, Agung Suryawan Wiranatha</i></p>	<p>The Culinary Tourism Supply Chain and the Reduction of Carbon Footprint: A Case Study of Koh Samui, Thailand</p> <p><i>Thitimar Pruksorranan, Jutamas Wisansing, Tracy Berno</i></p>	<p>When Middle East Meets West: An Exploratory Study of UAE Young Potential Visitors' Motivations and Perceptions of Paris as a Luxury Destination</p> <p><i>Girish Prayag, Jumana Rezwani, Sameer Hosany</i></p>	<p>Employability Outcomes of the Graduate Diploma in Event Management Programme at a New Zealand Tertiary Institution</p> <p><i>Joany Grima</i></p>	<p>Volunteer Tourism and Re-Entry: 'Time' as a Cultural Indicator</p> <p><i>Simone Grabowski</i></p>
2.20pm	<p>The Cultural Pedagogy of Sustainable Restaurants: The Case of Sarah's Sister's Sustainable Café</p> <p><i>Freya Higgins-Desbiolles, Emily Moskwa, Stuart Gifford</i></p>	<p>Libya – Beyond the Arab Spring: Tourism Prospects and Organisational Climate in 4- and 5-star Hotels</p> <p><i>Jamal Youssef, George Lafferty, Gregory Teal</i></p>	<p>On the Edge of a Slippery Slope? Media Influences on Chef Entrants</p> <p><i>Richard Robinson</i></p>	<p>The Politics of Aesthetics in Volunteer Tourism</p> <p><i>Mary Mostafanezhad</i></p>	

Conference Programme

2.40pm	Afternoon Tea	STEWART FOYER
3.00pm	The Great Debate: Australasia against the rest of the World "Tourism on the Edge: Slow & Local vs Fast & Global"	STEWART 1
4.00pm	Ideas Factory – Visual Displays	STEWART / LANDSCAPE FOYER
5.30pm	Special Interest Groups	COMMERCE BLDG
8.30pm	Quiz Night	LOUNGE BAR, RECREATION CENTRE

THURSDAY 14 FEBRUARY

7.30am	Breakfast Meeting for New Zealand Heads of Schools and Professors	ROOM D6 – LANDSCAPE BLDG
8.00am	Registration Opens	STEWART FOYER
9.00am	Keynote Speaker – Professor John Urry (Via Video Link) <i>Lancaster University, UK</i>	STEWART 1
9.45am	CAUTHE Fellowship Induction	STEWART 1
10.00am	Morning Tea	STEWART FOYER

10.30am Parallel Session 5

	5.1	5.2	5.3	5.4	5.5
	<i>Perceptions of Climate Change</i>	<i>Transforming People and Place Through Tourism</i>	<i>Visitors, Values, Motives and Experiences</i>	<i>Critical issues in Tourism and Hospitality</i>	<i>Tourism, Productivity and Innovation</i>
	ROOM: COMMERCE 1 CHAIR: DAVID SIMMONS	ROOM: COMMERCE 2 CHAIR: WARWICK FROST	ROOM: COMMERCE 6 CHAIR: SAM HUANG	ROOM: COMMERCE 3 CHAIR: CANDICE HARRIS	ROOM: COMMERCE 5 CHAIR: JILL POULSTON
10.30am	Social Perceptions of Climate Change in Queenstown's Ski Industry: A Framework of Contextual Vulnerability <i>Debbie Hopkins</i>	Large – Scale Tourism Development: An Investigation into the Impacts of the Proposed Trump Golf Scotland Development <i>Robert Nash, Andrew Martin, Laura Ruxton, Paul Stansbie</i>	What's Good for Some is not Good for Others: Wellbeing Travellers, Non-Travellers and the Discourse of Wellbeing in Australia <i>Alison van den Eynde</i>	Leadership Lessons from the Pioneers of Gold Coast Tourism: Implications for Tourism Management, Pedagogy and Further Research <i>Elizabeth Roberts, Jennifer Cronin</i>	A Conceptual Model of the Management of Creativity and Innovation in Airports <i>Erwin Losekoot, J Nevan Wright</i>

<p>10.50am</p>	<p>Perceptions of Climate Change Vulnerability and Risks</p> <p><i>Aishath Shakeela, Susanne Becken</i></p>	<p>Birdwatching and Fifty Years of Change on a Small Island</p> <p><i>Richard Butler</i></p>	<p>Money and Survival as a Rite-Of-Passage in Journeys Around Australia</p> <p><i>Wendy Hillman, Kylie Radel</i></p>	<p>Globalisation and Theme Park: A Case Study of Hong Kong Disneyland</p> <p><i>Teresa Tao, Shuk Man Josephine Lai</i></p>	<p>The Silos Estate: A Systematic Approach to Sustainability Using the Sustainability Tourism Marketing Model</p> <p><i>Alan Pomeroy, Christian Persson</i></p>
<p>11.10am</p>	<p>Willingness to Pay for Flying Carbon Neutral</p> <p><i>Andy Choi, Brent Ritchie</i></p>	<p>Coal Seam Gas and its Impacts on Destination Image Assessment: An Investigation into Wine Tourism in The Hunter Valley, NSW</p> <p><i>Stephen Schweinsberg, Stephen Wearing</i></p>	<p>Self Reported Expenditures in Cruise-Line Tourists and Other Tourists</p> <p><i>Svein Larsen, Einar Marnburg, Torvald Øgaard</i></p>	<p>What is the 'Use' of Young Budget Travel?</p> <p><i>Tara Duncan</i></p>	<p>Understanding Tourists' Purchase Intention Towards Traditional Taiwanese Food: The Role of Sensation Seeking</p> <p><i>Fu-Chieh Hsu, Noel Scott, Richard Robinson</i></p>
<p>11.30am</p>	<p>'Climate Breakdown' and the 'Flyers Dilemma': Insights from Three European Societies</p> <p><i>James Higham, Scott Cohen, Christina Cavaliere</i></p>	<p>The Application of Fashion to Destinations</p> <p><i>Clifford Lewis, Greg Kerr, Lois Burgess</i></p>	<p>Travel Motives and Social Perception: Preliminary Findings from a Study among Tourists Visiting Western Norway</p> <p><i>Rouven Doran, Svein Larsen, Katharina Wolff</i></p>	<p>Re-Examining the Ability Of Mass Tourism to Promote Peace</p> <p><i>Tomas Pernecky</i></p>	

11.50am Picnic Lunch LINCOLN GROUNDS

12.50pm Parallel Session 6

<p>6.1 <i>Global Change and Environment</i></p>	<p>6.2 <i>Governance, Policy and Planning</i></p>	<p>6.3 <i>Education, Training and Student Experience</i></p>	<p>6.4 <i>Hospitality and Tourism Futures</i></p>
<p>ROOM: COMMERCE 1 CHAIR: JUDITH MAIR</p>	<p>ROOM: COMMERCE 2 CHAIR: DANIELA LIGGETT</p>	<p>ROOM: COMMERCE 6 CHAIR: TONY BRIEN</p>	<p>ROOM: COMMERCE 3 CHAIR: ERWIN LOSEKOOT</p>

<p>12.50pm Young Travellers’ Dispositions Towards Sustainable Tourism Mobility Information: An International Exploratory Analysis <i>Alan Pomeroy, Christian Persson</i></p>	<p>Using Scenario Analysis to Benchmark Tourism Strategic Plans <i>John Moriarty</i></p>	<p>Are Vocational Students Taught ‘Awareness of Others’ in the UK? A Theoretical Review Offering Links Between ‘Awareness of Other’ and Education for Hospitality, Tourism and Events Management <i>Miriam Firth</i></p>	<p>A Review of the Concept of Coopetition: Application in Tourism <i>Maya Damayanti, Noel Scott, Lisa Ruhanen</i></p>
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<p>1.10pm Backpackers and Sustainability: A Case of Leisure-as-Usual? <i>Ben IaQuinto</i></p>	<p>The ‘Alpenplan’ as Tool for Steering Tourism Development in the Bavarian Alps, Germany <i>Felix Kraus, Marius Mayer, Hubert Job</i></p>	<p>An Investigation into Undergraduate Student Expectations of Hospitality Degree Programs and their Alignment with those of Industry <i>Gabrielle Walters, David Airey</i></p>	<p>Work Relationship Quality in Different Organisational Levels: Its Impact on Employees’ Job Outcomes in Hotels <i>Pola Wang</i></p>
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1.30pm	Tourist Spaces and Activists' Imagination: An Autoethnographic Account of Ecotourism Resistance to Potential Mining Development	Tourism Policy-Making in Australia <i>David Airey, Lisa Ruhanen</i>	Well Being of Tourism Students <i>Sebastian Filep, Margaret Deery, Olga Junek</i>	Strategy Communication in Family Owned Restaurants: An Informal Business <i>Jill Poulston, Gita Rosalin, Warren Goodsir</i>
	<i>Rob Hales</i>			

1.50pm	Tourism and Ecosystem Services <i>David Simmons</i>	Comparing Workforce Development Policy in Australia and Scotland: Hot Air or Making a Difference? <i>Thomas Baum, David Solnet, Richard Robinson, Dennis Nickson, Anna Kralj</i>	Nurturing a Global Citizenry Through Educational Travel: U.S. Study Abroad Students in Australia and New Zealand <i>Stephen Wearing, Michael Tarrant, Kevin Lyons, Lee Stoner, Gerard Kyle, Neelam Poudyal</i>	From Self-Employed Hospitality Entrepreneur to Paid Employee: The Motivational Factors Behind the Transition <i>Siets Andringa, Jill Poulston, Tomas Pernecky</i>
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2.20pm	Conversational Panel to Sum Up Conference	STEWART 1
2.40pm	Closing session including 2014 Conference Handover	STEWART 1
3.00pm	Afternoon Tea	STEWART FOYER
5.00pm	Coaches depart Lincoln University for Conference Dinner	BUS STOP, MAIN ENTRANCE
6.00pm	Conference Dinner	RICCARTON HOUSE

FRIDAY 15 FEBRUARY

6.30am	Full Day Educational Tour to Kaikoura and Waipara Vineyards	BUS STOP, MAIN ENTRANCE
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